

PROGRAMS SERVING NON-ENROLLED MINORS

EMPLOYEE/VOLUNTEER HANDBOOK



UNG | UNIVERSITY *of*
NORTH GEORGIA™
THE MILITARY COLLEGE OF GEORGIA®

Table of Contents

Active Shooter.....	5
Administering Medication.....	5
Alcohol & Other Drugs.....	7
Campus Security Authority (CSA).....	8
Check-in/Check-out.....	4
CPR/First Aid Protocol.....	5
Disclosure.....	7
Discipline.....	6
Emergency Notifications.....	4
Fire.....	4
Inclement Weather.....	4
Incident Report.....	6
Injury or Sickness.....	5
Mandatory Reporting.....	7
Missing Minor.....	4
Non-Discrimination & Sexual Misconduct.....	9
One-on-One Contact with a Minor.....	6
Staff Code of Conduct.....	2
Touching.....	6
Training.....	2
Transportation.....	6

Training

Every adult participating in a program serving non-enrolled minors must complete the Authorized Adult Training and sign the online Staff Code of Conduct. Both are found on the University Compliance website under the Minors on Campus tab.

Staff Code of Conduct

The University of North Georgia (UNG) is committed to the safety and well-being of minors. Authorized staff and volunteers should be positive role models and treat others with respect, courtesy, and dignity. Authorized staff and volunteers must abide by all UNG policies and state and federal law. As an authorized staff or volunteer working in programs for minors, you hereby agree as follows:

- I will maintain appropriate physical boundaries at all times.
- I will immediately report any reasonable suspicion or knowledge of abuse of a minor to UNG Police and the appropriate supervisor or program director who can take immediate action.
- I will not touch or speak to a minor in a sexual or other inappropriate manner.
- If one-on-one interaction is required it will take place in an open, well-illuminated space where I am observable by other volunteers or program staff.
- I will not meet with minors outside of established program locations or outside of established times.
- I will not invite minors to my home or other private location or accept their invitations for the same.
- I will not make sexual comments, tell sexual jokes or allow minors to access sexually explicit materials.
- I will not engage or allow minors to engage me in romantic or sexual conversations.
- I will not engage in private communications with minors to include communications via text messaging, e-mail, phone, internet chat, on-line games or other forms of social media.
- I will not accept or give gifts to minors without the knowledge of their parents or guardians.
- I will not inflict any physical or emotional abuse on minors to include, but not limited to striking, humiliating, ridiculing, or degrading minors.
- I will not use, possess or be under the influence of alcohol or illegal drugs at any time while working with minors.
- I will not provide or knowingly allow minors to possess or consume alcohol, tobacco, or illegal drugs.
- I will not use profanity, vulgarity, or harassing language in the presence of minors at any time.
- I will not provide transportation to minors unless doing so is an acknowledged component of the program. When transporting minors, more than one volunteer or program staff must be present in the vehicle, except when multiple children/teens will be in the vehicle at all times throughout the transportation.

The above will be agreed to by all camp staff and volunteers in your online training and maintained as part of the official camp record.

Check-In/Check-Out

Each program sets up the physical check-in/check-out stations differently, however, each program should, at a minimum, have detailed instructions on how program staff should complete this process. These instructions should include:

- verification process of who is dropping off the minor,
- verification process of who is picking up the minor, to include checking a photo ID,
- written permission from the verified guardian if the minor is to be picked up by another adult not listed as an authorized person on the Minors on Campus Participant forms.

Missing Minor

Should a minor go missing during your program follow these steps:

1. Program staff should conduct a check of the immediate area.
2. Check with other campers to see if they know the campers' location.
3. Check where the camper was last seen.
4. Continue the search while also notifying the Camp Director of the missing camper, camper name, and description of the camper.
5. The Camp Director will pull the missing camper's health form and emergency contact information.
6. The Camp Director will assign unattached staff to search specific locations on campus.
7. In the camper is not found within 10 minutes, UNG Police should be notified by calling 706-864-1500. At this point UNG Police will follow the Missing Persons SOP.
8. In addition, the Camp Director should notify the Office of University Compliance at 706-867-2036.
9. Camp Director will notify guardians once UNG Police takes control of the scene.
10. An email should be sent to the Office University Compliance and Risk Management within 24 hours detailing the event.

Emergency Notifications

The emergency notification systems in place at UNG are used to alert the community of an imminent threat to their life and safety, and for regularly scheduled testing. The systems exist to communicate critical information to the entire community without delay over a variety of communication platforms. Ultimately, emergency notifications should be used when the campus community needs to take immediate action to ensure life and safety. In cases where the threat is mitigated prior to any opportunity to warn the community, emergency notification is likely not necessary. At a minimum, two program staff members should be signed up for UNG Alerts on the LiveSafe App. It is a best practice to have every staff member signed up for these alerts.

Inclement Weather

UNG is a Storm Ready University with the National Weather Service, which means we have a 24/7 monitoring facility that will notify the campus community of impending danger from severe weather, such as a tornado. These inclement weather notifications will be sent through the LiveSafe App. In addition, it is the responsibility of the Camp Director to monitor weather patterns. Prior to your program, you should review your program's specific inclement weather plan to include a meeting space and process to determine that all campers are accounted for. Should a campus be closed or delay opening due to weather conditions, an announcement will be published by 6:30am. Non-essential personnel and minors who do not reside on campus should refrain from coming to campus to avoid placing unnecessary demand on public safety and plant operations staff. When campuses return to normal operations, minors, staff, and faculty should always use their best judgment about traveling depending upon road conditions in their area. The Office of Marketing & Communications will also disseminate information through local media outlets.

Fire

Review your building's exit plan prior to your program and become familiar with all emergency exit routes. Find the nearest emergency exit immediately, in an orderly manner. Do not enter a building if you suspect a fire. Call UNG Public Safety immediately at 706-864-1500, and then notify the Camp Director. Locate a fire extinguisher and use it if appropriate. When the fire alarm is activated, evacuation is mandatory. Do not use the elevators. Help those needing assistance to move from the area and evacuate. Do not re-enter the building until authorized to do so by emergency responders. Ensure all minors are accounted for after evacuation by

calling roll by name and not by conducting a head count. If a minor is missing, notify emergency responders immediately.

Active Shooter

Seek shelter immediately/barricade yourself inside an office or exit the building to run for safety. Lock the door if possible. Block the door with anything possible to prevent entry. Stay quiet and out of view if possible. If barricaded, wait for emergency responders to assist you in vacating the building. UNG Alert will be utilized to give a warning and an all-clear message. Notify UNG Police, 706-864-1500.

CPR/First Aid Protocol

All camps/minors programs should have at least one CPR/AED/First Aid Certified staff member present at all times. Should the program be held in multiple locations, a trained staff member should be present at each location.

Injury or Sickness

In the event a minor is injured or sick, follow these guidelines:

- In the event that a minor is sick or injured in a **non-life threatening** way, remove the minor from the situation, and report it to the Camp Director. They will take it from there.
- In the event that a minor is sick or injured in a **life-threatening** way, immediately call UNG Police at 706-864-1500 and report the situation and location. In addition, report the situation to the Camp Director, and perform first aid/CPR if necessary. If UNG Police has been called, the Camp Director should notify the Office of University Compliance and the Office of Risk Management as soon as possible.
- If a minor is transported to the hospital before a parent or guardian arrives, one staff member will accompany the minor to the hospital with the appropriate roster information, medical forms, and medical release.
- Minors **cannot** be transported in staff member's personal vehicles.
- When administering first aid where blood or other bodily fluids are present, be sure to wear the gloves provided.
- All head, eye or joint injuries, and any injury that results in bleeding or a bruise, should be reported to the Camp Director as soon as possible. This is important – the Directors need to be able to fully report injuries to a parent before they hear it from the minor!
- Whenever First Aid is administered, the staff member treating it is required to fill out an incident report and submit it to the Camp Director.
- The Camp Director will determine if it is necessary to contact a parent before pick-up.

Administering Medication

- Medication must only be administered to a minor in accordance with the parent or guardian's written instructions taken on the Minors on Campus Participant Forms. This should be confirmed and reviewed at check-in.
- If any minor requires medication during camp hours, that individual must turn in prescription and over-the-counter medications upon arrival. Medication bottles should be placed in a Ziplock bag and labeled with the minor's name.
- Inhalers and epi-pens will not be taken up. Minors will hold on to these for easy access in the case of an emergency.
- Do not provide or administer medication without first consulting the Program/Camp Administrator. There should be a designated individual who dispenses medication for all program participants.
- **Critical information:** Since no members of the program staff are licensed to prescribe or administer medications, we will only hold the medication bags and provide the bags to the minor when they need to take medication. At no time will a staff member handle a bottle of the individual minor's medication directly; nor will any staff member provide guidance on how or what medications to take. If the minor is unsure of the medication to take or correct dosage, we will contact their parents/guardians for clarification.

Incident Reports

If any staff member observes any of the following, they must inform the Camp Director and contact UNG Police immediately to fill out an incident report:

- Any injury (other than minor scrapes/cuts that can be treated with basic first-aid),
- Any inappropriate behavior between minors,
- Any inappropriate behavior between staff and the minors,
- Bullying or fighting among the minors,
- Damage to any UNG property, or
- Missing minors.

If you are unsure whether something needs to be documented on an incident report, bring it to the Camp Director. Use your best judgement to ensure that minors have a safe and enjoyable experience.

One-on-One Contact with a Minor

At no point should you engage in one-on-one contact or interaction with a minor and should always do your best to incorporate the two-adult rule. Should you find yourself in a situation where a minor needs to meet privately, meet in open, well-illuminated spaces or rooms within sight of other staff. Do not meet with minors outside of the established time or place designated for the program/camp. The privacy of all individuals should be respected in situations such as toileting, showering and changing clothes; when it is necessary to supervise minors, at least two staff should be present and only to the extent that the health and/or safety requires.

Touching

Do not touch minors in a manner that a reasonable person could interpret as inappropriate. Always avoid touching areas that are normally covered by swimsuits. When hugging is appropriate, hug from the side over the shoulders, not from the front.

Transportation

Never transport a minor without parent/guardian permission and avoid being alone with a minor in a vehicle. Only those who have completed UNG's Motor Vehicle Training through the Office of Risk Management should operate vehicles or golf carts. Minors are not permitted to be transported in golf carts under any circumstance. Minors **cannot** be transported in staff member's personal vehicles under any circumstance.

Discipline

- Any discipline used should be constructive, not humiliating or isolating; physical punishment is not an appropriate form of discipline and IS NOT allowed.
- Any problems or concerns regarding minors or parents should be immediately communicated to the Camp Director.
- Problems regarding staff members should be communicated to the Camp Director.

Communication

- Staff members are not allowed to friend/follow/interact with minors on Facebook or other social communication sites while employed by the program, other than on the official program/camp pages and sites. If you choose to connect with minors after your employment ends, we highly recommend you restrict what they can see on your site to only appropriate content (i.e. no photos of drinking, smoking, etc.)
- Do not share or send photos or videos of our minors to others. You should never post photos of a minor to any social media site or sharing app (including Snapchat).
- Do not use names of minors or parents on any personal social media site or app or refer to them in any way that could lead to their identification.
- Tone matters. Even if you are sharing a photo of our minors amongst staff only, it should never be accompanied by negative words or a harsh tone. If you feel the need to express an idea with sarcasm, it should be done in a positive way.
- It is inappropriate to share sensitive personal information about yourself with minors, including information about financial challenges, workplace challenges, drug or alcohol use, promotion of particular religious or political beliefs, and romantic relationships.

Alcohol & Other Drugs

You are prohibited in using, possessing or being under the influence of alcohol, illegal drugs, or any prescription medication that impairs your ability to perform your duties during the program/camp. Do not condone others' use of alcohol or illegal drugs during the program/camp and recognize that UNG is a tobacco-free campus and that smoking and tobacco use is prohibited. In addition, tobacco use and vaping is illegal for anyone under the age of 18. If a minor is found to be using tobacco this should be reported to your Camp Director immediately.

Mandatory Reporting

Your role in this program makes you a mandatory reporter. All you need is reasonable cause to believe that abuse or neglect occurred to report this to your Camp Director and UNG police. Georgia law requires the University to report suspected minor abuse or neglect to DFCS within 24 hours. You should always make the report even if you do not have all the information. Remember, you are not an investigator. But you are required to report any signs of abuse to your immediate supervisor and UNG Police. The institution will ensure that the Division of Family and Children Services is notified of the suspected abuse and take the appropriate steps necessary. *Failure to act when aware of minor abuse and neglect can result in criminal prosecution and adverse employment actions, including termination.*

Some signs of possible physical abuse are:

- Recurring or unexplained bruises or marks on the minor's body,
- Drastic changes in a minor's behavior, which parents or the minor are unable to explain,
- Minor seems frightened of the parent(s) or protests/cries when it's time to go home,
- Minor shrinks at the approach of adults,
- Parent(s) give conflicting or unconvincing explanation for minor's injury,
- Talks about the minor in a negative way,
- Uses harsh physical discipline with the minor.

Some signs of neglect are:

- Minor lacks needed medical or dental care,
- Minor is consistently dirty or has severe body odor,
- Minor lacks appropriate or sufficient clothing for the weather or season,
- Minor begs or steals food or money,
- Parent appears indifferent to the minor,
- Parent behaves irrationally or in a bizarre manner,
- Parent is abusing alcohol or drugs.

Some signs of sexual abuse are:

- Minor refuses to change clothing for activities or participate in physical events,
- Minor has difficulty walking or sitting,
- Minor reports nightmares or bedwetting incidents,
- Minor experiences a sudden change in appetite,
- Minor demonstrates overly sophisticated or bizarre sexual knowledge or behavior,
- Minor runs away,
- Parent is unduly protective of the minor and limit's their contact with others,
- Parent is secretive and isolated,
- Parent is jealous or controlling with others.

Disclosure

If a minor discloses they are a victim of abuse or neglect:

1. Find a private place to talk with the minor while implementing the two-adult rule,
2. Reassure the minor,
3. Listen openly and calmly,
4. Write down any facts and words as the minor stated them,
5. Respect the minor's need for confidentiality and only include individuals who need to know.

6. Report the incident immediately to your Camp Director and UNG Police.

If a minor discloses information about a crime to you, you want to keep a "trauma-informed" approach to the conversation. Being trauma-informed means that you recognize that the minor has been through a traumatic experience which affects the way they may need support. It is important to be mindful of your tone, the environment you are in, and how you respond to the minor. Thank the minor for sharing that information with you, use a soft tone of voice and reassure the minor that they are not in trouble. Do not place blame on the minor or use statements that could be perceived that way. Be patient with them as they speak, as they may take pauses when responding. The most important thing is continuing to ensure the comfortability of the environment for them while they speak with you.

Campus Security Authority

In addition to being a Mandatory Reporter, you are also a Campus Security Authority (CSA) under the Clery Act and are required to report any Clery crimes reported or personally witnessed by you to the University. Clery reportable crimes can be reported using the CSA incident form found on the University Compliance website or by emailing UNG's Clery Compliance Officer at Clery@ung.edu. The Clery Act is a federal law mandated by the Department of Education that requires colleges and universities to report crime and safety information to the campus community so they can make the most informed decisions for their safety. The Clery Act requires colleges and universities to: report campus crime data annually; support victims of violence; and, publicly outline policies and procedures for campus safety in the institution's annual security report, distributed by October 1st of each year. Clery reportable crimes are:

Criminal Offenses:

- Murder & Non-Negligent Manslaughter
- Manslaughter by Negligence
- Sexual Assault (Rape, Fondling, Incest, Statutory Rape)
- Arson
- Robbery
- Aggravated Assault
- Burglary
- Motor Vehicle Theft

Hate Crimes:

Any of the above listed offenses, and incidents of Larceny-Theft, Simple Assault, Intimidations or Destruction/Damage/Vandalism of Property, which were motivated by bias.

(Bias Categories – Disability, Ethnicity, Gender, Gender Identity, National Origin, Race, Religion, Sexual Orientation)

Arrests and Referrals for Disciplinary Actions:

- Liquor Law Violations
- Drug Abuse Violations
- Weapons Law Violations

Violence Against Women Act (VAWA) Offenses:

- Dating Violence
- Domestic Violence
- Stalking

There is no expectation that CSAs will be an expert in Clery crime definitions. If you aren't sure if a crime falls under one of the Clery reportable crimes, you should record and report anyways. It can later be ruled out if it is not reportable, but you do not want to fail to report, and a crime be missed. It is vital that you submit these reports in a timely manner. This allows the institution the ability to inform the campus community of potential threats or health and safety concerns they need to be aware of. These notices are called timely warnings and emergency notifications. CSA reports made as soon as possible aid campuses in determining whether such a notification is warranted.

Non-Discrimination and Sexual Misconduct

The University of North Georgia has both a Non-Discrimination and Sexual Misconduct Policy. These policies apply to any persons enrolled at or employed by the University including faculty, staff, administrators and employees, and recognized University affiliated entities including University foundations, Minor Organizations, University Departments, and Structured Volunteers. This also includes all minor program participants and their families, and their interactions with our program staff and other program participants. Under these policies, UNG is committed to maintaining a fair and respectful environment for living, work, and study. If you experience or witness discrimination or harassment that involves a non-enrolled minor, you should report it to UNG Police and your immediate supervisor. Incidents that do not include a minor or involve UNG students, faculty, or staff should be reported to UNG's Title IX Office. UNG's Non-discrimination policy prohibits discrimination against individuals on the basis of race, color, sex, religion, creed, national origin, age, disability, genetic information or veteran status in its programs and activities, including in the administration of its admissions policies, educational policies, employment policies, or any University governed program or activity. Incidents of harassment and discrimination will be met with appropriate disciplinary action, up to and including dismissal from the University. All University community members are expected to fulfill both the spirit and the law of Equal Employment, Opportunity, and Non-Discrimination.

Anyone who, in good faith, reports what they believe to be discrimination or harassment under this Policy or is otherwise associated with any investigation may not be subjected to retaliation. Any administrator, supervisor, faculty member, or other person in a position of authority who is **not** a Privileged/Confidential Employee who knows of, or receives a complaint of, potential discrimination or harassment must fully report the information or complaint to Title IX promptly. Minors programs employees, who serve in a supervisory role are Mandated Reporters and in positions of authority for purposes of this Policy and must also promptly report discrimination or harassment to Title IX.