

Tips & Tricks to Prepare for Student Loan Repayment

If you need this document in another format, please email finaid@ung.edu or call 706.864.1412

Start Early & Be Ready



Don't delay being proactive if you anticipate encountering any troubles as repayment begins, as there are consequences to not being prepared.

Review Your Personal Budget



Review your personal budget to ensure that you will be able to make your necessary monthly payments. You can find resources to help you create, manage, and maintain your budget on studentaid.gov.

Be Patient & Remain Diligent



With millions of borrowers transitioning into repayment at the same time, it is possible that loan servicers may be overwhelmed with a high volume of inquiries. It is possible you may not reach your servicer via phone the first time you call, and you may need to call a few times before getting connected. You may be able to find the information you're looking for on your own on your loan servicer's website, or by emailing or using live chat features.

Keep Documentation



Keep good documentation of your financial aid and loan servicer records and communications, such as forms, research, who you spoke to, and detailed notes of what you discussed.

Stay Alert to Avoid Scams



1. Your student loan servicer will provide you with free assistance; you should never pay an outside entity to help with your student loans.
2. If you don't know who your servicer is, you can find out by logging on to studentaid.gov and visiting the "My Loan Servicers" section of your dashboard.
3. While you may reach your loan servicer via phone, your servicer will always initiate communications with you via email. Unless you initiate the contact, you should never share personal information over the phone.