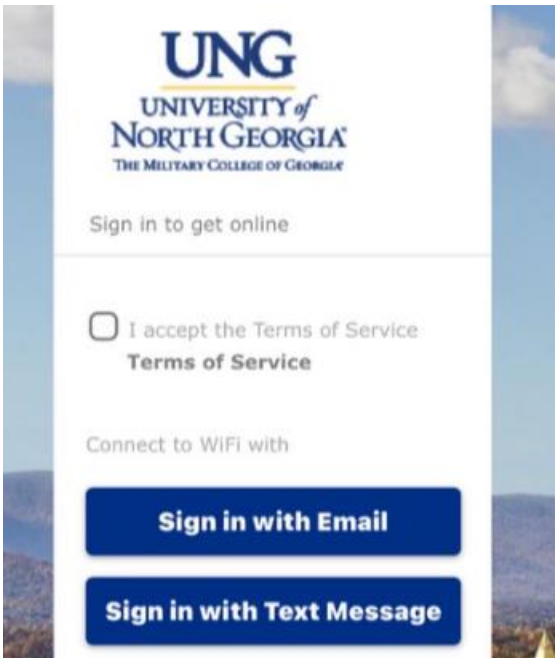


Connecting to UNG-Guest Wi-Fi

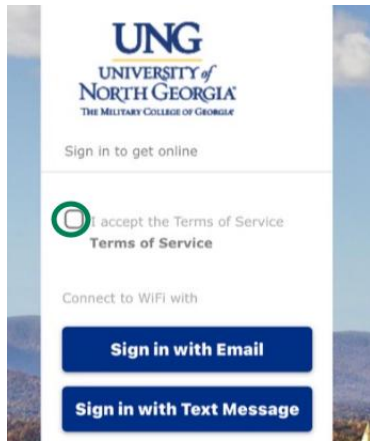
UNG-Guest Wi-Fi is available to guests of the University that do not have UNG Credentials.

Note – **UNG-Guest Wi-Fi** should only be used by users that do not have UNG credentials. If you have UNG credentials, please use the **UNG**, or **RESNet/RESNet-Media Wi-Fi** if in the dorms.

1. Search for Wi-Fi from your device (Windows 10/11, MacOS, iOS, AndroidOS, ChromeOS).
2. Select **UNG-Guest**.
3. The Captive Portal window may automatically open -or- navigate to your preferred browser (Chrome, Edge, FireFox, Safari).
4. Your web browser should load a **Captive Wi-Fi** page that looks like the image below:

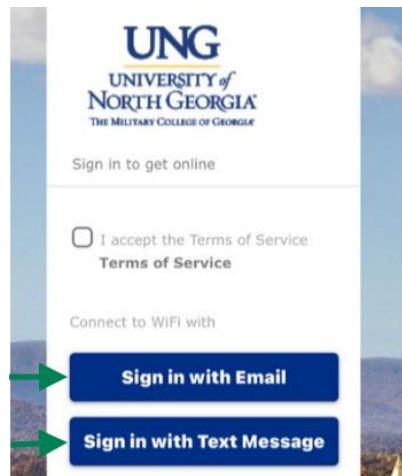


5. Read and click on the box next to **I accept the Terms of Service** (the box will have a checkmark when you click on it).



The screenshot shows the UNG (University of North Georgia) login interface. At the top is the UNG logo with the text 'UNIVERSITY of NORTH GEORGIA' and 'THE MILITARY COLLEGE OF GEORGIA'. Below the logo is the text 'Sign in to get online'. A green circle highlights the checkbox next to the text 'I accept the Terms of Service' and 'Terms of Service'. Below this is the text 'Connect to WiFi with'. At the bottom are two blue buttons: 'Sign in with Email' and 'Sign in with Text Message'.

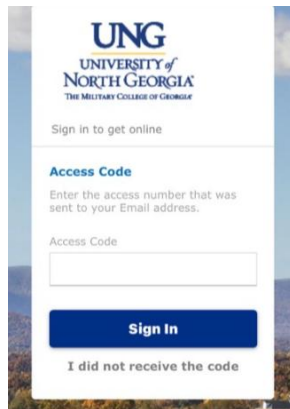
6. Next select a method to sign into the Wi-Fi by clicking on one of the options. There will be two options:
- A. Sign in with email
 - B. Sign in with text message



This screenshot is identical to the one above, but with two green arrows pointing to the 'Sign in with Email' and 'Sign in with Text Message' buttons. The checkbox for 'I accept the Terms of Service' is no longer highlighted.

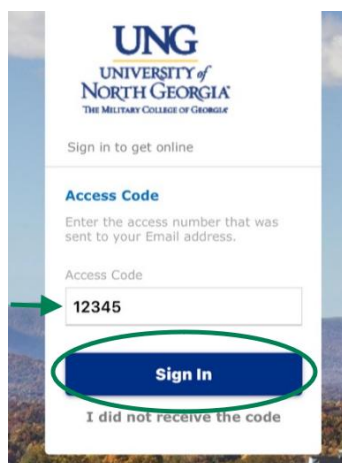
Option A - Sign in with email

- Provide your name and a valid email address.
- You can also click the box next to **Use alternate email address** if you want to provide an additional email.
- Click on **Send Access Code**
- The Captive Portal will now update and ask for you to enter an access code.



The screenshot shows the UNG University of North Georgia logo at the top. Below it, the text "Sign in to get online" is displayed. A section titled "Access Code" instructs the user to "Enter the access number that was sent to your Email address." There is a text input field for the access code, a blue "Sign In" button, and a link that says "I did not receive the code".

- An email will be sent to the provided email address with the access code for sign-in.
- Navigate to your email and look for an email from no-reply@mist.com (check your junk/spam folder if you do not see it after a couple minutes). This email will provide you with the access code.
- Type the access code into the Captive Portal page, and select **Sign In**.

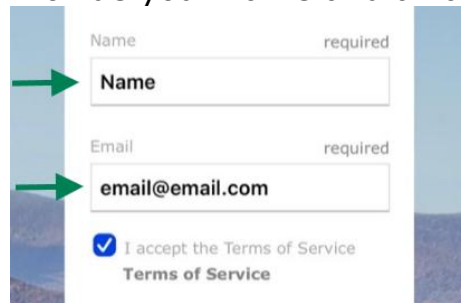


This screenshot is similar to the previous one, but the access code "12345" has been entered into the text field. A green arrow points to the input field, and a green oval highlights the "Sign In" button.

- The Captive Portal will close, and you should now be connected and have internet connectivity.

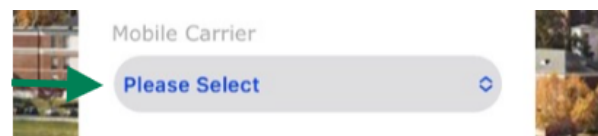
Option B - Sign in with Text Message

- Provide your name and a valid email address.



A screenshot of a sign-in form. It has two input fields: 'Name' and 'Email'. Both fields are labeled 'required' on the right. The 'Name' field contains the text 'Name' and the 'Email' field contains 'email@email.com'. Below the fields is a checkbox with a blue checkmark and the text 'I accept the Terms of Service'. A link 'Terms of Service' is below the checkbox. Two green arrows point to the 'Name' and 'Email' fields respectively.

- Using the drop-down menu under **Mobile Carrier**, Select your mobile phone service provider.



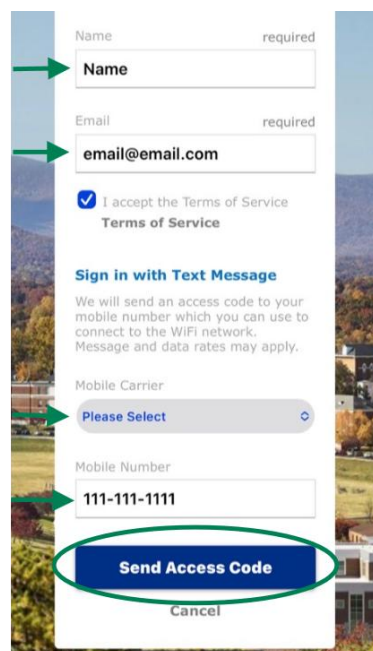
A screenshot of a 'Mobile Carrier' drop-down menu. The menu is open, showing a list of carriers. The text 'Please Select' is visible in the menu. A green arrow points to the 'Please Select' text.

- Next provide your mobile phone number (numbers only).



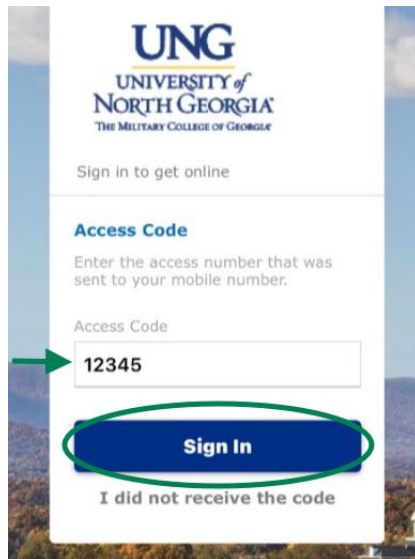
A screenshot of a 'Mobile Number' input field. The field contains the text '111-111-1111'. A green arrow points to the input field.

- Click on **Send Access Code**.



A screenshot of the full sign-in form. It includes the 'Name' and 'Email' fields, the 'I accept the Terms of Service' checkbox, the 'Mobile Carrier' drop-down menu, and the 'Mobile Number' input field. The 'Send Access Code' button is circled in green. A green arrow points to the 'Send Access Code' button.

- The Captive Portal will now update and ask for you to enter an access code.
- You will receive a text message from no-reply@mist.com. This text message will provide you with the access code.
- Type the access code into the Captive Portal page, and select **Sign In**.



The screenshot shows the University of North Georgia (UNG) Captive Portal. At the top is the UNG logo with the text "UNIVERSITY of NORTH GEORGIA" and "THE MILITARY COLLEGE OF GEORGIA". Below the logo is the text "Sign in to get online". Underneath is the heading "Access Code" followed by the instruction "Enter the access number that was sent to your mobile number." There is a text input field labeled "Access Code" containing the number "12345". A green arrow points to this input field. Below the input field is a blue button with the text "Sign In", which is circled in green. At the bottom of the form is a link that says "I did not receive the code".

- The Captive Portal will close, and you should now be connected and have internet connectivity.