UNG Libraries 2016-2017

Reference & Instruction

- 272 research consultations (48%)
- 19,671 questions answered (7%)
- 8,001 attendees taught in 338 instruction sessions

Budget

- $3,366,585 total library budget
- $83.31 per student for collections, materials, & subscriptions

Resources Used

- ~592,000 article downloads
- ~163,000 ebook uses (23%)
- 25,221 total items circulated
- 1,208 items borrowed
- 811 items loaned
- 433,924 ebooks
- Trust Libraries of North Georgia
- MOST-USED DATABASES
  - Academic Search Complete
  - JSTOR
  - ProQuest Central
  - ScienceDirect
  - PsycARTICLES

Resources Offered

- 629,449 books & ebooks
- ~125,000 journals in 298 databases
- 286.5 hours open
- 20% Interlibrary Loan
- 19% reserves
- 15% print books
- 25% technology
- 25% media
- 18% books

Library Spaces: A Typical Week

- 72% students at computer or laptop
- Tues-Thurs noon-3pm peak headcount
- NOIR
  - 2,280 items in NOIR
  - 64,208 downloads
Each Cumming librarian answered 742 questions and delivered 51 research/instruction sessions to support Cumming’s 18% enrollment growth and Blue Ridge’s research/instruction needs.

In a typical week:
- 241 users
- 267 staff hours for UNG events

Dahlonega circulated most physical items and coordinated Blue Ridge circulation.

227 attendees at library-sponsored events including Pet Therapy & Weeks of Welcome Orientation.

Gainesville answered 42% of total questions with 28% of library employees.

33 instruction sessions taught per front-line librarian.

In a Typical Week:
- 59.5 hours open
- 354 users

Nearly 80% of patrons used laptops and/or desktop computers in the library.

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