

# Complaint Resolution Agencies by State

Since July 1, 2011, the U.S. Department of Education regulations to improve the integrity of programs authorized under Title IV of the Higher Education Act (HEA), as amended (the “Program Integrity Rule”).

The Program Integrity Rule requires, among other things, that each college or university authorized to offer postsecondary education in one or more states ensure access to a complaint process that will permit student consumers to address the following:

- Alleged violations of state consumer protection laws that include but are not limited to fraud and false advertising.
- Alleged violations of state law or rules relating to the licensure of postsecondary institutions; and
- Complaints relating to the quality of education or other State or accreditation requirements.

## Quick Links

### **U.S. Department of Education**

- Website: [U.S. Department of Education](#)
- DOE Office of Civil Rights: [How to File a Discrimination Complaint](#)

### **U.S. Department of Defense: Military One Source**

- [Postsecondary Education Complaint System](#)

### **UNG Online-Only Students**

[State Authorization Reciprocity Agreements](#) (SARA) can help online-only students in SARA member institutions after following the university’s internal complaint process.

- Out-of-State Student Complaints: [Overview of Options](#)
- Non-Resident of Georgia, Online-Only Student: [File a Complaint](#)
- California Resident, Online-Only Student: [File a Complaint](#)

### **Georgia Nonpublic Postsecondary Education Commission (GNPEC)**

Complaints Against an Institution in Georgia: [Types of Complaints and How to File](#)

### **Accreditor**

Visit the Accreditor section of the [Online Consumer Information](#) page for details.

If you need this document in an alternate format, please contact Enes Aganovic at [enes.aganovic@ung.edu](mailto:enes.aganovic@ung.edu) or call 706-867-2524.

# Directory of State and Territory Agency Contacts

## Alabama

### **Alabama Commission on Higher Education**

100 North Union Street, Suite 782  
Montgomery, AL 36104  
Phone: 334-242-1998

[Website](#)

### **Alabama Attorney General**

501 Washington Avenue  
Montgomery, AL 36104  
Phone: 334-242-7335

[Website](#)

## Alaska

### **Alaska Commission on Postsecondary Education**

PO Box 110505  
Juneau, AK 99811  
Phone: 907-465-2962

[Website](#)

### **State of Alaska Department of Law**

1031 W. 4th Avenue, Suite 200  
Anchorage, AK 99501

[Website](#)

Phone: 907-269-5100

## Arizona

### **Arizona Board of Regents**

2700 N. Central Ave., Suite 400  
Phoenix, AZ 85004  
Phone: 602-229-2500

[Website](#)

### **Arizona Attorney General**

2005 N. Central Avenue  
Phoenix, AZ 85004  
Phone: 602-542-5025

[Website](#)

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## Arkansas

### **Arkansas Division of Higher Education**

101 E. Capitol Ave., Suite 300

Little Rock, AR 72201

[Website](#)

Phone: 501-371-2000

### **Attorney General of Arkansas**

101 West Capitol Avenue

Little Rock, AR 72201

[Website](#)

Phone: 501-682-2007

## California

### **California Bureau of Private Postsecondary Education**

PO Box 980818

West Sacramento, CA 95798

[Website](#)

Phone: 888-370-7589

### **California Department of Consumer Affairs**

[Consumer Information Center](#)

1625 North Market Blvd., Suite N-112

Sacramento, CA, 95834

Phone: 833-942-1120

## Colorado

### **Colorado Department of Higher Education**

1600 Broadway, Suite 220

Denver, CO 80202

[Website](#)

Phone: 303-862-3001

### **Colorado Attorney General**

Ralph L. Carr Judicial Building

1300 Boardway, 10<sup>th</sup> Floor

Denver, CO 80203

[Website](#)

Phone: 720-508-6000

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## Connecticut

### **Connecticut Department of Higher Education**

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Hartford, CT 06103

[Website](#)

Phone: 860-947-1800

### **Connecticut Attorney General**

165 Capitol Avenue

Hartford, CT 06106

[Website](#)

Phone: 806-808-5318

## Delaware

### **Delaware Higher Education Office**

Townsend Building

401 Federal St., Ste. 2

Dover, DE 19901

Phone: 302-735-4120

[Website](#)

### **Delaware Department of Justice**

#### **Attorney General**

Carvel State Building

820 N. French St.

Wilmington, DE 19801

Phone: 302-683-8800

[Website](#)

## District of Columbia

### **DC Office of the State Superintendent of Education**

1050 First Street, NE,

Washington, DC 20002

Phone: 202-727-6436

[Website](#)

### **Office of the Attorney General for the District of Columbia**

400 6<sup>th</sup> Street. NW

Washington, DC 20001

Phone: 202-727-3400

[Website](#)

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## Florida

### **Florida Department of Education Office of the Commissioner**

Turlington Building, Suite 1514

Tallahassee, FL 32399

Phone: 850-245-0505

[Website](#)

### **State of Florida Office of the Attorney General**

The Capitol PL-01

Tallahassee, FL 32399

Phone: 850-414-3300

[Website](#)

## Georgia

### **Georgia Nonpublic Postsecondary Education Commission**

2082 E. Exchange Place

Tucker, GA 30084

Phone: 770-414-3300

[Website](#)

### **Office of Attorney General**

#### **State of Georgia**

40 Capitol Square SW

Atlanta, GA 30334

Phone: 404-458-3600

[Website](#)

## Hawaii

### **Hawaii State Board of Education**

PO Box 2360

Honolulu, HI 96804

Phone: 808-586-3334

[Website](#)

### **State of Hawaii Dept. of the Attorney General**

425 Queen Street

Honolulu, HI 96813

Phone: 808-586-1500

[Website](#)

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## Idaho

### **Idaho State Board of Education**

650 West State Street, 3rd

Boise, ID 83702

[Website](#)

Phone: 208-344-2270

### **Idaho Office of Attorney General**

700 W. Jefferson Street

Boise, ID 83720

Phone: 208-334-2400

[Website](#)

## Illinois

### **Illinois Board of Higher Education**

1 North Old State Capitol, Suite 333

Springfield, IL 62701

Phone: (217) 782-2551

[Website](#)

### **Office of the Illinois Attorney General**

500 S. 2<sup>nd</sup> Street

Springfield, IL 62701

Phone: 217-782-1090

[Website](#)

## Indiana

### **Indiana Commission on Proprietary Education**

Mailing Address

101 West Ohio Street, Suite 300

Indianapolis, IN 46204

Phone: 317-232-1033

[Website](#)

### **Indiana Attorney General**

Mailing Address

Indiana Government Center South

302 W. Washington St., 5<sup>th</sup> Floor

Indianapolis, IN 46204

[Website](#)

Phone: 317-232-6201

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## Iowa

### **Iowa Department of Education**

400 E. 14<sup>th</sup> Street  
Des Moines, IA 50319

[Website](#)

Phone: 515-281-5294

### **Office of the Attorney General of Iowa**

Hoover State Office Building  
1305 E. Walnut Street  
Des Moines, IA 50319  
Phone: 515-281-5164

[Website](#)

## Kansas

### **Kansas Board of Regents**

1000 SW Jackson Street, Suite 520  
Topeka, KS 66612  
Phone: 785-430-4240

[Website](#)

### **Attorney General of Kansas**

120 SW 10<sup>th</sup> Ave., 2<sup>nd</sup> Floor  
Topeka, KS 66612  
Phone: 785-296-2215

[Website](#)

## Kentucky

### **Kentucky Council on Postsecondary Education**

Mailing Address: 100 Airport Road, Second Floor  
Frankfort, KY 40601  
Phone: 502-573-1555

[Website](#)

### **Office of the Attorney General**

#### **Commonwealth of Kentucky**

700 Capitol Avenue, Suite 118  
Frankfort, KY 40601  
Phone: 502-696-5300

[Website](#)

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## Louisiana

### **Louisiana Board of Regents**

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Baton Rouge, LA 70802

Phone: 225-342-4253

[Website](#)

### **Louisiana Office of the Attorney General**

1885 North Third Street

Baton Rouge, LA 70802

Phone: 877-297-0995

[Website](#)

## Maine

### **Maine Department of Education**

23 State House Station

Augusta, ME 04333

Phone: 207-624-6600

[Website](#)

### **Office of the Maine Attorney General**

6 State House Station

Augusta, ME 04333

Phone: 207-626-8800

[Website](#)

## Maryland

### **Maryland Higher Education Commission**

217 East Redwood Street, Suite 2100

Baltimore, MD 21202

[Website](#)

### **Maryland Attorney General**

Consumer Protection Division

200 St. Paul Place

Baltimore, MD 21202

Phone: 410-576-6300

[Website](#)

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## Massachusetts

### **Massachusetts Board of Higher Education**

One Ashburton Place, Room 1401

Boston, MA 02108

Phone: 617-994-6950

[Website](#)

### **Office of the Attorney General, Commonwealth of Massachusetts**

One Ashburton Place, 20<sup>th</sup> Floor

Boston, MA 02108

Phone: 617-727-8400

[Website](#)

## Michigan

### **Michigan Department of Labor and Economic Growth**

P.O. Box 30805

Lansing, Michigan 48933

Phone: 517-335-5858

[Website](#)

### **Michigan Department of Attorney General**

525 W Ottawa St.

Lansing, MI 48906

Phone: 517-335-7622

[Website](#)

## Minnesota

### **Minnesota Office of Higher Education**

1450 Energy Park Drive, Suite 350

St. Paul, MN 55108

Phone: 651-642-0567

[Website](#)

### **Minnesota Attorney General's Office**

445 Minnesota Street, Suite 660

St. Paul, MN 55101

Phone: 651-296-3353

[Website](#)

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## Mississippi

### **Mississippi Institutions of Higher Education**

3825 Ridgewood Road

Jackson, MS 39211

Phone: 601-432-6198

[Website](#)

### **State of Mississippi Attorney General**

Consumer Protection Division

550 High Street

Jackson, MS 39201

Phone: 601-359-3680

[Website](#)

## Missouri

### **Missouri Department of Higher Education**

301 W. High Street

Jefferson City, MO 65101

[Website](#)

### **Missouri Attorney General's Office**

207 W. High Street

Jefferson City, MO 65102

Phone: 573-751-3321

[Website](#)

## Montana

### **Montana Board of Regents**

Office of the Commissioner of Higher Education

Montana University System

560 N. Park Ave.

Helena, MT 59620

Phone: 406-449-9124

[Website](#)

### **Montana Department of Justice**

#### **Attorney General's Office**

PO Box 201401

Helena, MT 59620

Phone: 406-444-2026

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## Nebraska

### **Nebraska Department of Education**

P.O. Box 94987  
Lincoln, NE 68509-4987  
Phone: 402-471-2295

[Website](#)

### **Nebraska Attorney General's Office**

2115 State Capitol  
Lincoln, NE 68509  
Phone: 402-471-2682

[Website](#)

## Nevada

### **Nevada Commission on Postsecondary Education**

2800 E. St. Louis Avenue  
Las Vegas, NV 89104

[Website](#)

### **Nevada Office of the Attorney General**

McCarran Center – State of Nevada Campus  
1 State of Nevada Way, Suite 100  
Las Vegas, NV 89119  
Phone: 702-486-3420

[Website](#)

## New Hampshire

### **New Hampshire Department of Education**

25 Hall Street  
Concord, NH 03301  
Phone: 603-271-3494

[Website](#)

### **New Hampshire Department of Justice Office of the Attorney General**

1 Granite Place South  
Concord, NH 03301  
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[Website](#)

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## New Jersey

**New Jersey Department of Education  
Office of the Secretary of Higher Education**

1 John Fitch Plaza, 10<sup>th</sup> Floor

Trenton, NJ 08625

Phone: 609-292-4310

[Website](#)

**New Jersey Office of Attorney General**

124 Halsey Street

Newark, NJ 07101

Phone: 973-504-6200

[Website](#)

## New Mexico

**New Mexico Higher Education Department**

2044 Galisteo Street, Suite 4

Santa Fe, NM 87505

Phone: 505-476-8400

[Website](#)

**New Mexico Department of Justice  
Attorney General**

408 Galisteo Street

Villagra Building

Santa Fe, NM 87501

Phone: 505-490-4060

[Website](#)

## New York

**New York State Higher Education Services Corporation**

99 Washington Avenue

Albany, NY 12255

Phone: 518-473-1574

[Website](#)

**New York State Department of State  
Division of Consumer Protection**

Consumer Assistance Unit

99 Washington Avenue

Albany, New York 12231

Phone: 800-697-1220

[Website](#)

## North Carolina

### **North Carolina Post-Secondary Education Complaints**

223 S. West Street, Suite 1800

Raleigh, NC 27603

Phone: 919-962-4550

[Website](#)

### **North Carolina Consumer Protection Division, North Carolina Department of Justice**

Mail Service Center 9001

Raleigh, NC 27699-9001

[File a Complaint](#)

NC Residents Phone: 877-566-7226

Outside of NC Phone: 919-716-6000

## North Dakota

### **North Dakota University System**

10th Floor, State Capitol

600 East Boulevard Ave., Dept. 215

Bismarck, ND, 58505

Phone: 701-328-2960

[Website](#)

### **North Dakota Attorney General**

Mailing Address

600 East Boulevard Ave., Dept. 125

Bismarck, ND 58504

701-328-2210

[Website](#)

## Ohio

### **Ohio Department of Higher Education**

25 South Front Street

Columbus, OH 43215

Phone: (877) 644-6338

[Website](#)

### **Ohio Attorney General's Office**

30 East Broad Street, 14th floor

Columbus, OH 43215-3400

Phone: 614-466-4986

[Website](#)

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## Oklahoma

### **Oklahoma State Regents for Higher Education**

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Phone: 405-225-9100

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### **Oklahoma Office of the Attorney General**

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## Oregon

### **Oregon Department of Education**

255 Capitol Street, NE  
Salem, OR 97310  
Phone: 503-947-5600

[Website](#)

### **Oregon Department of Justice Attorney General**

1162 Court Street NE  
Salem, OR 97301-4096  
Main Phone: 503-378-4400

[Website](#)

## Pennsylvania

### **Office of Postsecondary and Higher Education Division of Higher Education, Access, and Equality**

607 South Drive. 3<sup>rd</sup> Floor  
Harrisburg, PA 17120  
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[Website](#)

### **Pennsylvania Office of Attorney General**

Strawberry Square  
Harrisburg, PA 17120  
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[Website](#)

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## Puerto Rico

**Council on Higher Education of Puerto Rico**  
**Office of Licensing of Educational Institutions**

Edificio Hato Rey Center Piso 15  
Ave. Ponce de Leon 268  
PO Box 19900  
Hato Rey, PR 00918  
Phone: 787-722-2121

[Website](#)

**District of Puerto Rico**

**Department of Justice**

Torre Chardón, Suite 1201  
350 Carlos Chardón Street  
San Juan, PR 00918

[Website](#)

## Rhode Island

**Rhode Island Office of the Postsecondary Commissioner**

80 Washington Street, 2nd Floor  
Providence, RI 02886  
Phone: 401-736-1100

[Website](#)

**Rhode Island Office of the Attorney General**

150 South Main Street  
Providence, RI 02903  
Phone: 404-274-4400

[Website](#)

## South Carolina

**South Carolina Commission on Higher Education**

1122 Lady Street, Suite 400  
Columbia, SC 29201  
Phone: (803) 737-2260

[Website](#)

**South Carolina Attorney General**

Rembert C. Dennis Building  
1000 Assembly St, Room 519  
Columbia, SC 29201  
Phone: (803) 734-3970

[Website](#)

## South Dakota

### **South Dakota Board of Regents**

306 E. Capitol Ave, Suite 200

Pierre, SD 57501-2545

Phone: 605-773-3455

[Website](#)

### **South Dakota Office of Attorney General**

1302 E. Hwy 14, Suite 1

Pierre, SD 57501

Phone: 605-773-3215

[Website](#)

## Tennessee

### **Tennessee Higher Education Commission**

312 Rosa Parks Avenue, 9th Floor

Nashville, TN 37243

Phone: 615-741-3605

[Website](#)

### **State of Tennessee Attorney General**

PO Box 20207

Nashville, TN 37202

[Website](#)

## Texas

### **Texas Higher Education Coordinating Board**

1801 N. Congress Avenue, Suite 12.200

Austin, TX 78701

Phone: 512-427-6101

[Website](#)

### **Attorney General of Texas**

PO Box 12548

Austin, TX 78711-2548

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## Utah

### **Utah System of Higher Education**

60 South 400 West  
Salt Lake City, UT 84101  
Phone: 801-646-4784

[Website](#)

### **Office of Utah Attorney General**

Utah State Capitol Complex  
350 North State Street Suite 230  
Salt Lake City, UT 84114

[Website](#)

## Vermont

### **Vermont Agency of Education**

#### **Postsecondary Programs**

1 National Life Drive, Davis 5  
Montpelier, VT 5620-2501  
Phone: 802-828-1130

[Website](#)

### **Office of Vermont Attorney General's Office**

109 State Street  
Montpelier, VT 05609-1001  
Phone: 802-828-3171

[Website](#)

## Virgin Islands

### **Virgin Islands Department of Education**

1834 Kongens Gade  
St. Thomas, VI 00802  
Phone: 340-774-2810

[Website](#)

### **U.S. Virgin Islands**

#### **Department of Justice**

St. Thomas: 3438 Kronprindsens Gade GERS Building, 2nd Floor,  
St. Thomas, Virgin Islands 00802  
Phone: 304-774-5666

[Website](#)

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## Virginia

### **State Council of Higher Education for Virginia**

101 N. 14th Street, 10<sup>th</sup> Floor  
James Monroe Building  
Richmond, VA 23219  
Phone: 804-225-2600

[Website](#)

### **Virginia Office of Attorney General**

202 North 9<sup>th</sup> Street  
Richmond, VA 23219  
Phone: 804-786-2071

[Website](#)

## Washington

### **Washington State Achievement Council**

1500 Jefferson Street SE  
Olympia, WA 98501  
Phone: 360-753-7800

[Website](#)

### **Washington State Office of the Attorney General**

1125 Washington Street SE  
PO Box 40100  
Olympia, WA 98504  
Phone: 360-753-6200

[Website](#)

## West Virginia

### **West Virginia Higher Education Policy Commission**

West Virginia Higher Education Policy Commission  
2001 Union Carbide Drive, Building 2000  
South Charleston, WV 25303  
Phone: 304-558-2101

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**Office of the West Virginia Attorney General**

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Charleston, WV 25305

Phone: 304-558-2021

[Website](#)

## Wisconsin

**Wisconsin Higher Educational Aids Board**

4822 Madison Yards Way, Seventh Floor

Madison, WI 53705

Phone: 608 267-2206

[Website](#)

**Wisconsin Department of Justice****Attorney General**

Phone: 608-266-1852

[Website](#)

## Wyoming

**Wyoming Department of Education**

122 W. 25<sup>th</sup> Street, Ste E200

Cheyenne, WY 82002

Phone: 307-777-7675

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**Wyoming Attorney General**

109 State Capitol

200 W. 24th Street

Cheyenne, WY 82002

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