University of North Georgia
Student Handbook
2023-2024

This handbook is prepared for the convenience of students and does not constitute an official publication of the Board of Regents or the University System of Georgia. In case of any divergence from or conflict with the Bylaws or Policies of the Board of Regents, the official Bylaws and Policies of the Board of Regents shall prevail. This handbook is not a contract. It is for informational purposes only and provides no rights to the reader. Be sure to check the University of North Georgia website for the latest policies and updates.

If you require this document in an alternative format, please contact the Office of Student Involvement (Gainesville Campus) at 678-717-3622.
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University of North Georgia Mission
The University of North Georgia, a regional multi-campus institution and premier senior military college, provides a culture of academic excellence in a student-focused environment that includes quality education, service, research, and creativity. This is accomplished through broad access to comprehensive academic and co-curricular programs that develop students into leaders for a diverse and global society. The University of North Georgia is a University System of Georgia Leadership Institution and is The Military College of Georgia.

Honor Code
It is the responsibility of all community members to promote, abide by, and enforce the Honor Code:

On my honor, I will not lie, cheat, steal, plagiarize, evade the truth, conspire to deceive, or tolerate those who do.

Leadership Commitment to Diversity
The University of North Georgia prepares students to lead in a diverse and global society. Essential to this mission is an environment that is welcoming, respectful, and inclusive of individuals and groups from a range of social, economic, and cultural backgrounds - an environment that embraces varied perspectives, values, and unique experiences.

The university is committed to strengthening relationships among all stakeholders so as to enhance educational experiences, collegiality, sensitivity, and generosity. UNG’s diverse environment leverages the full potential of team members and creates a culture that unleashes value-driving insights and innovative problem-solving.

Diversity significantly enhances the university’s intellectual climate, creativity, and worldview, and we are committed to promoting understanding and appreciation for all individuals and groups. The University seeks a positive climate for diversity and inclusion to allow for self-reflection and the exploration of differences in a safe and nurturing environment. UNG also fosters a climate where equity and equality are valued and supported.

Because cultivating and nurturing diversity at UNG are central to our success, we strive to recruit and retain high-caliber faculty, staff, and students who possess inherent and acquired diversity traits. We recognize that it is equally important to develop employee cultural competencies and build skills to ensure an inclusive learning and work environment. Ultimately, UNG’s commitment to diversity is a commitment to educational excellence and to a more just and vibrant community.

Academic Policies
The individual student is responsible for being familiar with the academic regulations and procedures at the University of North Georgia as published in this handbook and in the university catalog. Each student is encouraged to read the regulations carefully and to seek interpretation from their academic advisor or from the Office of the Provost in the event that questions exist.

Academic Advising
Academic Advising keeps you on track towards graduation by helping you determine the courses you need to fulfill the core curriculum, major, and graduation requirements. Advisors can help you choose a major, develop an educational plan, answer questions about UNG academic policies, and refer you to campus resources that will support your academic success. Campus Academic Advising Centers serve students in specific major programs, undecided students, and students who earn grade point averages below certain minimum standards.

For more information, please see Academic Advising.
Academic Rights and Responsibilities

1. In all academic matters, a student of the University of North Georgia has the right to be governed by reasonable and just regulations.

2. The student shall be free to take reasoned exception to data and views offered in the classroom and to reserve judgment about matters of opinion, without fear of penalty.

3. The student has the right to a course grade that represents the instructor’s professional judgment of their performance in the course, and to protection from improper disclosure of information concerning their grades, views, beliefs, political associations, health, sexual orientation, or character, which an instructor acquires in the course of their professional relationship with the student.

4. The student shall have a right to accurately and clearly stated information, which would enable them to determine:
   a. The general requirements for establishing and maintaining an acceptable academic standing.
   b. Their own academic relationship with the university and any special conditions, which apply.
   c. The graduation requirements for a particular curriculum and major.

5. The student is responsible for classroom behavior that is conducive to the teaching/learning process for all concerned and for meeting requirements of a course of study according to the standards of performance established by the faculty.

6. The faculty shall have final authority and responsibility for course content, classroom procedure, and grading.

7. No committee or judicial body established under this document shall have any power to change any individual grade, which represents the instructor’s professional judgment of the student’s performance in the class. In view of this, it is incumbent upon the faculty member to keep each student informed of his/her progress or lack of progress in each course.

8. In the event that a specific complaint cannot be resolved through informal conferences with the faculty member involved, any student who believes that their academic rights as defined herein have been violated may seek redress. See Student Grievance Policy.

Academic Standing Policy

A student’s academic status at UNG is determined at the end of each term of enrollment (fall, spring or summer) on the basis of the student’s cumulative and/or term grade point average (GPA) and number of hours earned.

For more information, please see Academic Standing Policy.

Class Attendance Policy

The University of North Georgia expects students to attend all regularly scheduled classes for instruction and examination. When a student is compelled for any reason to be absent from class, the student should immediately convey the reason for the absence directly to the instructor. The student is responsible for all material presented in class and for all announcements and assignments.

For more information, please see Class Attendance Policy.

Course Loads

A normal load for a full-time student is 15-18 semester hours exclusive of military science.

For more information, please see Course Load.

Emergency Notification System

Currently the University of North Georgia has adopted three methods of communication for dissemination of information regarding emergencies. Those methods include:

- UNG Alert
- Website Notification
• Outdoor Weather Sirens
• LiveSafe Phone App

For more information, please see Emergency Information.

Evaluations
Class evaluations at the University of North Georgia are conducted online through Banner. Evaluation of the class is considered a component of the course and students will not be permitted to access their course grade until the evaluation has been completed. The evaluations will be accessible beginning one week prior to Final Exam week.

For more information, please see Class Evaluations.

Final Examinations
The final examination is a scheduled part of the class.

For more information, please see the course syllabus and Final Exams.

Student Grade Complaints/Appeals
The grade appeals process is appropriate only when the basis for the assigned grade is arbitrary, capricious, or the result of a ministerial error. Arbitrary means that a course grade is determined by random choice or personal whim with no sound academic reason. Capricious means that a course grade is determined by a material departure from reasonable and announced grading procedures. Ministerial error means a student assessment was inaccurately recorded or the final grade was incorrectly calculated (data entry or calculation error).

For the complete policy, please see Student Grade Appeals.

Student Records Management
The Registrar’s Office is the custodian of education records at the University of North Georgia. Education records generally include any record (handwritten, electronic, print, film, or other medium) containing information directly related to the student and maintained by or for UNG or an agent of the university.

The Family Educational Rights and Privacy Act (FERPA) affords any student, regardless of age, who is or has been in attendance at UNG, the right to inspect and review their education records within 45 days following the receipt of the student’s request.

Access to the following records will not permitted:

1. Records kept by UNG personnel which remain in the sole possession of the maker;
2. Law enforcement records maintained by campus police;
3. Employment records which relate exclusively to employment;
4. Records of professionals providing medical or psychological treatment to the student;
5. Financial records of parents or legal guardians;
6. Confidential letters of recommendation for admission to the university;
7. Records connected with an application for admission to UNG if that application was denied;
8. Application for employment or honors for which the student has voluntarily signed a waiver;
9. Information pertaining to another student if the record contains information about more than one student.

The student’s written consent is required before UNG may disclose education records to a third party except to school officials or in response to conditions as defined below:

1. To UNG personnel who have legitimate educational interest in the information in order to fulfill their professional responsibilities;
2. To officials of other institutions where the student seeks or intends to enroll;
3. To representatives of federal agencies and state and local officials authorized by law to have access to
   education records and members and staff of the Board of Regents of the University System of Georgia;
4. To appropriate persons in connection with a student’s application for or receipt of financial aid;
5. To a person or company with whom the university has contracted;
6. To accrediting bodies or to organizations conducting studies for or on behalf of the university;
7. To necessary individuals in connection with a health or safety emergency;
8. To the parents of a student regarding the student’s violation of a federal, state, or local law, or of any rule
   or policy of the university, governing the use or possession of alcohol or a controlled substance;
9. To person in response to lawfully issues subpoenas or court orders. Every reasonable effort will be made
   to notify the student in advance of compliance;
10. To parents of dependent students as defined by the Internal Revenue Code, Section 152;
11. To the victim of an alleged perpetrator of a crime of violence or a non-forcible sex offense concerning the
    final results of a disciplinary hearing with respect to the alleged crime;
12. To any third party the final results of a disciplinary proceeding related to a crime of violence or non-
    forcible sex offense if the student who is the alleged perpetrator is found to have violated the university’s
    rules or policies;
13. If the information to be released is designated as directory information.

UNG has designated the following items as directory information:

1. Student’s name, mailing and permanent addresses, telephone numbers, and email address;
2. Degree(s) pursued and/or awarded and dates;
3. Major, minor, and/or concentration;
4. Enrollment status (i.e., full- or part-time);
5. Class standing (i.e., senior, freshman, etc.);
6. Dates of attendance;
7. Anticipated graduation date;
8. Participation in University-sponsored activities and sports;
9. Honors and awards received.

For more information, please see Student Records.

Withdrawal from UNG
There are several different types of withdrawals depending on the circumstances and/or needs of the student. 
Students are encouraged to review all types of withdrawal in order to decide what is best for their situation and 
progression toward their educational goals.

For more information, please see Withdrawal.

University of North Georgia Student Code of Conduct
The University of North Georgia strives to educate students and develop leaders who are prepared for community, 
state, and global service. Consistent with University System of Georgia policies, the university has created a 
Student Code of Conduct that seeks to protect the safety, rights, and privileges afforded to students and other 
members of the community. Essential to this purpose, students and other model citizens and their actions and 
behavior should reflect the core values of the University. Students are expected to adhere to national, state, and 
local laws; respect the rights and privileges of others; be forthright and honest in all their social and academic 
conduct; and in general, conduct themselves in a manner which brings credit to themselves and the University of North Georgia.
The University of North Georgia is dedicated not only to learning and the advancement of knowledge, but also to the development of ethical and responsible citizens. It seeks to achieve these goals through sound educational program policies governing student conduct, that encourage independent thinking and maturity. Each student, as a citizen of the University community, assumes an obligation to follow all rules and regulations.

Included in the Student Code of Conduct are regulations which the University and local communities can expect students to uphold upon admission at the University of North Georgia, an explanation of the student conduct process, rights of students and student organizations as it pertains to the conduct process, a list of possible sanctions, and the appeal process.

For the complete policy, please see Student Code of Conduct.

Other useful links are found here:
Student Integrity - Make a Report (UNG)
USG Student Conduct Policies

Sexual Misconduct Policy
The University of North Georgia will not tolerate sexual misconduct, including, but not limited to, sexual harassment, nonconsensual sexual contact, nonconsensual sexual penetration, dating violence, domestic violence, stalking, and sexual exploitation.

UNG strives to ensure that all parties involved receive appropriate support and fair treatment and that allegations of sexual misconduct are handled in a prompt, thorough, and equitable manner.

The University strongly encourages members of the University community to promptly report instances of sexual misconduct. The quickest and most effective way to report an incident is by completing the Sexual Misconduct Report Form or emailing TitleIX@ung.edu.

If you are not ready to file a report, consider speaking with Student Counseling Services or Student Health Service staff. These staff members are Privileged and Confidential Employees, and they will treat your report in a completely confidential manner while providing you with care and advice.

UNG strives to ensure that all parties involved receive appropriate support and fair treatment, and that allegations of sexual misconduct are handled in a prompt, thorough, and equitable manner. If you would like more information about the UNG sexual misconduct policies and procedures, how to report a case, or to contact the Title IX Coordinator, please visit the website.

You are not required to report a sexual assault to law enforcement. If you choose to do so, UNG Police or your local law enforcement agency can inform you of your legal rights and options should you decide to prosecute.

Supportive Measures
UNG recognizes that Sexual Misconduct impacts mental health and prevents people from feeling safe and participating in campus-related activities and events. Supportive measures are implemented to ensure access and meaningful participation for undergraduate students, graduate students, staff, and faculty in their education, housing, and employment. Supportive measures include counseling, advocacy, housing assistance, academic support, disability services, health and mental services, and other services which may be available.
Interim Protective Measures
Interim measures may be implemented at any point after the University becomes aware of an allegation of sexual misconduct to protect the Complainant and the University community. Such measures are designed to restore or preserve equal access to the education program or activity without unreasonably burdening the other party, including measures designed to protect the safety of all parties or the campus community or deter sexual misconduct and retaliation.

Grievance Process
The University processes complaints against Respondents using the Sexual Misconduct Policy and the Sexual Misconduct Grievance Procedures. Options available to Complainants (1) take no action at the time but keep the report on file, (2) pursue an alternative or informal resolution, or (3) conduct an investigation which may lead to a hearing. More information regarding the Grievance Process can be found on the Title IX website.

Additional Information
Visit the Title IX website for information related to:
- Rights of the Complainant and Respondent
- Resources, on- and off-campus
- How to help a friend
- University’s response to reports
- Privacy and confidentiality
- Policies and procedures
- Definitions

Other University Policies
This section contains information about policies affecting various aspects of the University. This information applies across the University community.

- Alcohol and Drug Policy
- Amorous Relationships Policy
- Amnesty Policy
- Animals on Campus Policy
- Bursar’s Office/Student Refunds Policy
- Corps of Cadets Participation Policy
- Expressive Activity Policy
- Hazing Policy
- Inclement Weather Policy
- Non-discrimination Policy
- Non-Enrolled Minors on Campus Policy
Student Resources

This section contains information on the various University-wide resources that can offer students support in academic planning, career planning, financial matters, cultural affinity and identity development, and many other areas. Not all areas have physical locations on every campus. Please check department websites for specific information.

Card Services
Your Nighthawks Card is your official University identification card. Each student at the University of North Georgia is required to obtain and carry an official University ID card.

The Nighthawks Card is used to gain access to campus events, campus services, residence halls, meal plans, Campus Cash, and much more!

Don’t forget that you can save money on campus when you use Campus Cash!

Visit the Card Services website for more information.

If a Nighthawks Card is lost or stolen, it can be replaced for a $25.00 fee at Card Services.

Career Services
Career Services is here to prepare you for a lifetime of meaningful work. Visit us in your first semester at UNG to learn specific steps to take each year that will keep you on track to achieving your dreams!

Our career specialists provide education, support and resources to help you decide a major, design your career goals, gain experience, write resumes, connect with employers and more. If your goals include graduate or professional school, we can help with that, too.

Through our career system, Handshake, you will have access to thousands of internships and job opportunities, as well as to information about employers - regional, national, and international. Join us for our career chats, career fairs, and other special events throughout the year, designed to help you develop your skills and connect with professionals. We look forward to meeting you!

For more information, please see Career Services.

Emergency Phones + Call Boxes
There are emergency phones located across all campuses for the general public to use. All of these emergency phones provide a direct line to the Central Dispatch Center at the Police Department. There are also direct-line call boxes located across all campuses, identifiable at night by the blue lights on top, as well as emergency phones in parking lots and elevators.

Call boxes require only the push of a button to contact University Police through a speakerphone. A bright strobe light on the top of the call box is set off when the button is pushed, helping police quickly locate the caller. If the caller is unable to speak or needs to seek safer shelter, there are indicators in place to let police dispatchers know which call box has been activated. University police officers will respond quickly any time a call box is activated,
whether someone speaks into the speaker or not. Users may also use call boxes to report suspicious activity or any other concern that may warrant police attention.

Financial Aid
The University of North Georgia’s financial aid program is administered in conjunction with the nationally established policy and philosophy. The basis of this policy is the belief that, for students who are considered dependent for financial aid purposes, the parent(s) is/are the primary and responsible source for helping a student meet educational costs. Student financial aid is available only for meeting the difference between potential resources (such as parents’ contribution, student earnings, outside awards) and expenses. The primary purpose of the University of North Georgia’s financial aid program is to provide assistance to students who, without such aid, would be unable to the University.

Financial aid may include scholarships, grants, loans, and part-time employment. These types of assistance are extended either singularly or in combination depending on a student’s academic record and the need for assistance (defined as the difference between the family’s resources and the cost of attending college).

For more information, please see Financial Aid.

Food Service
The University of North Georgia has two different food service providers that service fours campuses. For more information, please see Dining Services.

Libraries
Students at the University of North Georgia seek out the library as an ideal environment outside the classroom where they can study, relax, and consult with a librarian. UNG libraries encourage and foster student academic success by providing diverse collections, services, and instruction. Each of our campuses has an on-site library, and research assistance is available both in-person as well as via chat, video conferencing, email, or phone.

For more information about the offerings, please see Library.

LiveSafe Phone App
The free LiveSafe app provides students, faculty, staff, and visitors with a direct connection to University Police so everyone can easily communicate all their safety needs. Its easy-to-use features help you stay safe every day and enable us to provide better protection for you. LiveSafe app users automatically receive UNG Alerts and other broadcasts initiated by University Police.

Emergency “push button” calls to either UNG Police or 9-1-1 for emergency response. Users can also message UNG Police in the app.

Anonymous messaging for reporting suspicious activity, crimes in progress, or any safety concerns.

Location services for friends or family to monitor your progress to a destination.

Multicultural Student Affairs
The Office of Multicultural Student Affairs (MSA) strengthens the climate of the University by fostering an inclusive environment for all constituents. This office provides leadership opportunities and encourages student involvement. MSA advocates for the University to strive toward a diverse campus community and serves as a
resource for institutional diversity, multicultural education, and social justice awareness for all constituents. The office contributes to the mission of the University by providing the campus community with opportunities to learn about and discuss social issues that focus on diversity, inclusion, and internationalism. MSA also serves as advisors for underrepresented student organizations.

MSA assists and supports in all efforts to recruit and retain underrepresented students by providing special assistance with personal, social, or academic concerns, and other guidance. MSA is also available to all students, staff, faculty, and community as a resource regarding social justice and diversity issues.

For more information, please see Multicultural Student Affairs.

**Nighthawk Engagement and student Transition (NEST)**
Nighthawk Engagement and Student Transitions (NEST) supports all incoming degree-seeking students as they transition to UNG through tailored communications and orientation programming. The NEST is also the home for transfer students, readmit students, adult learners, and military-connected students while enrolled at UNG. Contact us with any questions you have. Our staff will advocate for your needs, connect you to available resources, and help facilitate communications with various departments across all campuses.

For more information, please see NEST Website Link.

**Off Campus Housing**
UNG provides an off-campus housing service which provides a user-friendly searchable listing database to help students find off-campus housing near UNG campuses. Listings include photographs and floor plans, maps with directions to the closest UNG campus, direct links to a property’s email, application/lease form and website, as well as property descriptions and a list of property amenities/features. The site also includes educational components designed to help students with the transition to off-campus living.

The service is free for UNG students, faculty and staff. Students with a UNG login can also register for an account to create & search roommate profiles, use the message boards or to post a sublet listing.

The UNG Off-Campus Housing Service link can be found on the Dean of Students webpage or at offcampushousing.ung.edu.

**Residence Life**
The University of North Georgia houses over 2,000 non-cadet students on the Dahlonega campus within its three styles of University housing: traditional residence halls, suite-style residence halls, and apartment-style residence halls. Residential meal plans are required for students living in traditional and suite-style residence halls.

All rooms, suites, and apartments are fully furnished with beds, mattresses, drawer units, desks, and chairs. Additional items vary by housing type and can be found on the Residence Life website. Each room is hard-wired for network access and has wireless access as well.

Students who are assigned a space in University housing are required to complete an online University Housing contract and are held responsible for the terms and conditions of the contract for the full term of the contract. Please read your contract thoroughly before submitting, as it is a legally binding agreement between you and The University of North Georgia or the University’s Public-Private Partner, Corvias Campus Living.

For more information, please see Residence Life.

**Student Counseling (Available during University Business Hours)**
Most college students encounter difficulties at some point during their college experience. Student Counseling can help you to move through challenging times, feel better, and improve your ability to succeed academically and socially. We have four Student Counseling locations (Dahlonega, Gainesville, Oconee, and Cumming) that provide
free and confidential services by licensed professionals to currently enrolled students. UNG’s student counseling services uses a stepped care service model to focus on helping you to find solutions that fit you at this time in your life. We offer a wide variety of services including self-help, mental health assessments, individual psychotherapy, group therapy, screenings, workshops, and educational seminars.

Individual counseling services include, but are not limited to, depression, anxiety, relationships, homesickness, stress management, difficulty adjusting to college life, grief, crises, biofeedback, self-exploration, interpersonal conflicts, panic, academic concerns, test anxiety, rape/sexual assault, sexual orientation and gender issues, substance abuse and other addictive behaviors, and worries about other students, friends, or family members. Student Counseling is focused on helping to ameliorate problems common to college students that can usually be resolve in 4-6 sessions. Students requiring long term or higher levels of care are referred to private off campus resources. Student counseling can also assist you with referrals to a free off-campus tele-psychiatry service for medication consultations.

Counseling is not documented on your academic record and is kept between only you and the therapist. The counselor may only break confidentiality in the unusual circumstances of imminent danger to you or others, a court order, or where there are concerns for abuse or neglect of children, the disabled, or the elderly. Regardless of which campus you are attending, if an emergency involves imminent risk to yourself or someone else, immediately contact Student Counseling, University Police, or 911.

For more information, please see Student Counseling.

NigelCares (Available 24/7)
Additional FREE mental health services available to UNG students: Call the free 24/7/365 Support Line at 833-910-3368 for In-the-moment support for mental health issues. No-cost telehealth and in-person treatment sessions provided by a network of licensed clinicians.

Student Accessibility Services
UNG is committed to providing an inclusive and supportive learning environment, and promoting the principle of individual rights and responsibilities for all students. As a resource and an advocate for students with disabilities, Student Accessibility Services staff works to provide equal educational opportunities by promoting academic, social, and physical access.

For more information, please see Student Accessibility Services.

Student Health Services
Student Health Services exists to advance the health of students at the University of North Georgia by providing services that include evaluation and treatment for minor acute illnesses and/or injuries, women’s and men’s clinic examinations, and testing. Chronic illnesses are not treated at Student Health. These services are provided to all UNG students who pay the student health fee. Appointments can be made by calling Student Health Services, Dahlonega Campus, 706-864-1948 or Gainesville Campus, 678-696-3676. Appointments can also be made online with e Patient Portal located on the Student Health website.

For more information, please see Student Health Services.

Testing
The University of North Georgia Testing Center is a member of the Consortium of the National College Testing Association (NCTA) and Georgia College Testing Association (GCTA). The Testing Center offers a variety of examinations for students and community members in a proctored and controlled-testing environment.

For more information, please see Testing.
**Tutoring Services**
UNG Tutoring Services provides currently enrolled students with complimentary and comprehensive tutoring in a variety of subjects. Tutoring Services is dedicated to promoting and fostering independent learning and thinking to improve confidence in a relaxed, fun atmosphere. Our friendly and knowledgeable tutors are committed to providing academic support through developing studying skills and test taking strategies and through bridging the learning gap between in-class work and homework. Tutoring is provided by peer and/or professional tutors on the Cumming, Dahlonega, Gainesville, and Oconee campuses and online for all campuses. Conferences are available in either one-on-one or group sessions, on both an appointment and drop-in basis.

For more information, please see [Tutoring](#).

**UNG Alert**
The University will immediately notify the campus community if a significant emergency or dangerous situation involving an immediate threat to the health or safety of students, faculty, staff or visitors occurring on any campus. In those instances, the University will, without delay, and taking into account the safety of the community, determine the content of the notification and activate the emergency alert system, commonly known as UNG Alert.

UNG Alert is the primary emergency messaging system that delivers text messages, voice calls, e-mails, and desktop computer alerts directly to your cell phone, if registered in the system, or desktop computer in the event of severe weather, campus emergency, emergency evacuation, or other campus emergency.

Students, faculty, and staff must manually register their cell phone number(s) in the UNG Alert system within Banner to receive text message alerts and phone calls. Users that utilize the LiveSafe app will receive alerts through the app as well.

UNG Alert will only be used in the event of severe weather, a campus emergency, or other situation in which the University believe your wellbeing may be in danger and some type of action is required of you. The system is not used for routine communications.

**UNG Bookstore**
The University offers bookstore locations at all campuses except Blue Ridge and Cumming. At the UNG Bookstore students can find textbooks, school supplies, UNG apparel, and much more!

Bookstore operating hours vary by campus and time of year. For more information, please see [Bookstore](#).

**UNG Military Store**
Located below the UNG Bookstore in Dahlonega is the Military Clothing and Sales store where cadets may purchase their uniforms and accessories. Operating hours vary depending on time of year. For more information please contact Elisha Blackford at 706-864-1537 or at Elisha.Blackford@ung.edu.

**UNG Food Pantries**
The UNG Food Pantries will provide perishable and non-perishable food items and basic supplies to food insecure students, staff, and faculty in need. The pantry is not a university funded service. The services are financed through year-round charitable fundraising events. Most of the food is from donations. Products offered are dependent on their availability, as well as our financial situation. The pantry tries to provide as much variety as possible while still maintaining cost limitations and providing for the basic needs for those who need assistance. For more information, please see the food pantry [website](#).

**University Police**
The University of North Georgia Police Department is a certified, state police agency. The University of North Georgia Police Department is one of only 140 law enforcement agencies certified by the Georgia Association of Chiefs of Police, 2023. University police officers are authorized to make arrests for violations of state law, city
and/or county ordinances, obtain and execute search warrants, and enforce traffic laws. The jurisdiction of the UNG Police as defined by Georgia law is public or private property under control of the Board of Regents plus 500 yards around such property.

The UNG Police Department has a strong working relationship with neighboring jurisdictions. On a regular basis, the departments share information and equipment, assist with investigations, and provides patrol assistance when needed.

The Department provides a full range of police and ministerial services 24-hours a day, seven days a week on the Dahlonega and Gainesville Campus. On the Blue Ridge, Cumming, and Oconee Campus, officers are on-duty during normal campus hours and has agreements with the surrounding law enforcement agencies to provide services as well.

For more information, please see University Police.

Co-Curricular Experiences and Opportunities
The University of North Georgia provides students the opportunity to develop not only academically, but also outside of the classroom. The Office of Student Involvement coordinates many of these experiences to enhance your development as a whole person and offer you the change to practice and test ideas gained in the classroom.

Fraternity & Sorority Life
The Office of Fraternity & Sorority Life is dedicated to the development of the fraternity and sorority community through close collaboration with the University community, International/National organizations, and community partners to provide educational programs, services, and resources for the our ever-growing, multi-campus fraternity and sorority community.

If you’re looking for a way to meet tons of new people and have some fun, check out the fraternity and sorority recruitment process that takes place at the beginning of spring semester. Going through recruitment in no way requires you to join an organization, but offers you the opportunity to see what our sororities and fraternities have to offer. Members of fraternities and sororities at UNG pride themselves on being different. Take a closer look and see if this is what your college career is missing.

For more information, please see Fraternity & Sorority Life.

Student Leadership Programs and Community Engagement
At the University of North Georgia, we are committed to helping each UNG student expand their capacity as a student and a leader. With a unique designation as a University System of Georgia State Leadership Institution, you will experience a culture of academic excellence in a student-focused environment committed to your engagement as a leader in the UNG community. Through UNG Leadership Programs you will gain broad access to academic and co-curricular programs that develop you into a leader for a diverse society. With experiences ranging from 1:1 faculty mentoring, resume-building experiences, and student leadership opportunities, UNG students have multiple pathways to actively develop their leadership awareness and skills. UNG students lead in student organizations, in the classroom, in the community, in their professional fields, and all around the world. Students are also leaders in their community. Through community engagement efforts such as making an impact by volunteering, connecting themselves to the community, becoming an active participant educational experiences like Alternative Breaks students can foster a culture of community engagement that enrich their learning and address critical societal issues that contribute to the public good. You can find leadership programs and community engagement efforts representative on the Dahlonega, Gainesville, and Oconee campuses.

For more information, please see Leadership Programs.
Campus Recreation & Wellness
The Campus Recreation & Wellness Department at the University of North Georgia provides an opportunity for all students to participate in a wide variety of activities that includes intramural sports, outdoor pursuits, sport clubs, group exercise classes, and various fitness and wellness programs. The mission of Campus Recreation & Wellness is to influence the health and well-being of the UNG campus community. Our comprehensive recreation and wellness facilities and programs provide opportunities for all campus members to participate, experience, and understand how the dimensions of wellness contribute to their overall health and wellbeing.

Campus Recreation & Wellness programming and facilities are available for students across most campuses if all applicable campus student fees have been paid.

For more information, please see Campus Recreation & Wellness.

Student Involvement
The Office of Student Involvement contributes to student success in college and beyond by providing a variety of supportive programs (cultural, educational, recreational, and social), promoting leadership among students, and working with student organizations. On each one of our campuses you will find activities, events, and organizations tailored to the needs and interests of students on that campus.

For more information, please see Student Involvement.

For a complete list of Student Organizations, please see UNG Connect.

Where to Go – Whom to See
Below you will find information about various resources for students. All physical locations are listed for this resource by campus. If no physical location exists for your campus, please contact any of the locations listed.

<table>
<thead>
<tr>
<th>Academic Information</th>
<th>BLR- Room 111, 706-946-5465</th>
</tr>
</thead>
<tbody>
<tr>
<td>Academic Advising</td>
<td>CMG- Room 242, 470-239-3020; <a href="mailto:advising-cmg@ung.edu">advising-cmg@ung.edu</a></td>
</tr>
<tr>
<td></td>
<td>DAH- 162 Stewart Center, 706-864-1402; <a href="mailto:advising-dah@ung.edu">advising-dah@ung.edu</a></td>
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<tr>
<td></td>
<td>GVL- 134 Student Center, 678-717-3791; <a href="mailto:advising-gvl@ung.edu">advising-gvl@ung.edu</a></td>
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<tr>
<td></td>
<td>OCN- 202 Administration Bldg., 706-310-6365; <a href="mailto:advising-ocn@ung.edu">advising-ocn@ung.edu</a></td>
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<thead>
<tr>
<th>Adding/Dropping a Course</th>
<th>Nighthawks Registration; Registrar</th>
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<tbody>
<tr>
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<td>BLR- Front Desk, 706-946-5462, <a href="mailto:registrar-blu@ung.edu">registrar-blu@ung.edu</a></td>
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<tr>
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<td>CMG- Room 146, 470-239-3105; <a href="mailto:registrar-cmg@ung.edu">registrar-cmg@ung.edu</a></td>
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<tr>
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<td>DAH- 320 Chestatee Bldg., 706-864-1760; <a href="mailto:registrar-dah@ung.edu">registrar-dah@ung.edu</a></td>
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<td>GVL- 250 Student Center, 678-717-3644; <a href="mailto:registrar-gvl@ung.edu">registrar-gvl@ung.edu</a></td>
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<tr>
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<td>OCN- Front Desk, Administration Bldg., 706-310-6226; <a href="mailto:registrar-ocn@ung.edu">registrar-ocn@ung.edu</a></td>
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<tr>
<th>Class Absences</th>
<th>See your Instructor(s) or Refer to the course syllabus.</th>
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<tr>
<td>Excused Absence Notice</td>
<td>Dean of Students</td>
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<tr>
<td></td>
<td>DAH/BLR- 365 Stewart Center, 706-864-1900</td>
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<td></td>
<td>GVL/CMG- 204 Student Center, 678-717-3877</td>
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<td>OCN- 113 Administration Bldg., 706-310-6205</td>
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<tr>
<th>Attendance Regulations</th>
<th>UNG Undergraduate Catalog</th>
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<td>UNG Graduate Catalog</td>
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<th>Registrar</th>
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<td>CMG- Room 146, 470-239-3105; <a href="mailto:registrar-cmg@ung.edu">registrar-cmg@ung.edu</a></td>
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<tr>
<td>Academic Information</td>
<td>DAH- 320 Chestatee Bldg., 706-864-1760; <a href="mailto:registrar-dah@ung.edu">registrar-dah@ung.edu</a></td>
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<tr>
<td></td>
<td>GVL- 250 Student Center, 678-717-3644; <a href="mailto:registrar-gvl@ung.edu">registrar-gvl@ung.edu</a></td>
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<td>OCN- Front Desk Administration Bldg., 706-310-6226; <a href="mailto:registrar-ocn@ung.edu">registrar-ocn@ung.edu</a></td>
</tr>
<tr>
<td>Change of Degree/Major/Campus</td>
<td>Online-Banner Web</td>
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<tr>
<td>Honors Program</td>
<td>678-717-2252</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:honors@ung.edu">honors@ung.edu</a></td>
</tr>
<tr>
<td>International Student Services</td>
<td>Center for Global Engagement; <a href="mailto:global@ung.edu">global@ung.edu</a></td>
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<tr>
<td></td>
<td>DAH- 104 Price Memorial Hall, 706-867-2858</td>
</tr>
<tr>
<td></td>
<td>GVL- 175 Strickland Bldg., 678-717-3937</td>
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<tr>
<td>Library</td>
<td><a href="mailto:library@ung.edu">library@ung.edu</a>; TEXT: 706-622-4525</td>
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<td>CMG- 470-239-3039</td>
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<td>DAH- 706-864-1889</td>
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<td>OCN- 706-310-6238</td>
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<td>Service Learning</td>
<td>Academic Engagement, <a href="mailto:AcademicEngagement@ung.edu">AcademicEngagement@ung.edu</a></td>
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<tr>
<td>Student Research</td>
<td>Undergraduate Research: Center for Undergraduate Research and Creative Activities <a href="mailto:curca@ung.edu">curca@ung.edu</a> 706-867-3013</td>
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<td>DAH- 108A Dunlap Hall</td>
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<td>GVL- 111 Administration Bldg.</td>
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<tr>
<td>Study Abroad</td>
<td>Center for Global Engagement International Student and Scholar Services <a href="mailto:global@ung.edu">global@ung.edu</a></td>
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<tr>
<td>Testing Office</td>
<td>BLR- Front Desk, 706-946-5460; <a href="mailto:testing-blu@ung.edu">testing-blu@ung.edu</a></td>
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<tr>
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<td>DAH- 203 Stewart Center, 706-864-1799; <a href="mailto:testing-dah@ung.edu">testing-dah@ung.edu</a></td>
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<td>GVL- College Square, Suite 176 (off campus), 678-717-3863, <a href="mailto:testing-gvl@ung.edu">testing-gvl@ung.edu</a></td>
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<tr>
<td>Transcripts</td>
<td>Online – Banner Web; Registrar</td>
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<td>CMG- Room 146, 470-239-3105; <a href="mailto:registrar-cmg@ung.edu">registrar-cmg@ung.edu</a></td>
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<td>DAH- 320 Chestatee Bldg., 706-864-1760; <a href="mailto:registrar-dah@ung.edu">registrar-dah@ung.edu</a></td>
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<tr>
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<td>GVL- 250 Student Center, 678-717-3644; <a href="mailto:registrar-gvl@ung.edu">registrar-gvl@ung.edu</a></td>
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<td>OCN- Front Desk, Administration Bldg., 706-310-6226; <a href="mailto:registrar-ocn@ung.edu">registrar-ocn@ung.edu</a></td>
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<tr>
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<td>CMG- Room 146, 470-239-3105; <a href="mailto:registrar-cmg@ung.edu">registrar-cmg@ung.edu</a></td>
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<td>GVL- 250 Student Center, 678-717-3644; <a href="mailto:registrar-gvl@ung.edu">registrar-gvl@ung.edu</a></td>
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<td>Transient Permission</td>
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<td>CMG- Room 146, 470-239-3105; <a href="mailto:registrar-cmg@ung.edu">registrar-cmg@ung.edu</a></td>
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<td>DAH- 320 Chestatee Bldg., 706-864-1760; <a href="mailto:registrar-dah@ung.edu">registrar-dah@ung.edu</a></td>
</tr>
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</table>
| Academic Information | GVL- 250 Student Center, 678-717-3644; registrar-gvl@ung.edu  
OCN- Front Desk, Administration Bldg., 706-310-6226; registrar-ocn@ung.edu |
|-----------------------|--------------------------------------------------------------------------|
| Withdrawal            | Online – Banner Web;  
Registrar  
BLR- Front Desk, 706-946-5462, registrar-blu@ung.edu  
CMG- Room 146, 470-239-3105; registrar-cmg@ung.edu  
DAH- 320 Chestatee Bldg., 706-864-1760; registrar-dah@ung.edu  
GVL- 250 Student Center, 678-717-3644; registrar-gvl@ung.edu  
OCN- Front Desk, Administration Bldg., 706-310-6226; registrar-ocn@ung.edu |
| Hardship Withdrawal   | Dean of Students  
DAH/BLR- 365 Stewart Center, 706-864-1900  
GVL/CMG- 204 Student Center, 678-717-3877  
OCN- 113 Administration Bldg., 706-310-6205 |

| Academic Assistance | Corps Academic Coordinator DAH- 105 Military Leadership Center, 706-867-3066  
eCore Registration Assistance DAH- 3rd Floor Library Technology Center, 706-867-4474; ecore@ung.edu  
IT Service Desk BLR- Room 144  
CMG- Room 253  
DAH- 164 Library Technology Center  
GVL- ACTT Center, 155 Watkins Bldg.  
OCN- 207 Computer Lab  
helpdesk@ung.edu; 706-864-1922  
TEXT: 706-250-1922  
Language Lab DAH- 317 Dunlap Hall, 706-864-1682, languagelab-dah@ung.edu  
GVL- 4201 Nesbitt, 678-717-3868, languagelab-gvl@ung.edu  
OCN- 573 Student Resource Center, 706-310-6296, languagelab-ocn@ung.edu  
Language Placement & Advising DAH- 317 Dunlap Hall, 706-864-1682, languagelab-dah@ung.edu  
GVL- 4201 Nesbitt, 678-717-3868, languagelab-gvl@ung.edu  
OCN- 573 Student Resource Center, 706-310-6296, languagelab-ocn@ung.edu  
Tutoring (Academic Skill Center) tutoringservices@ung.edu  
BLR- Room 111, 706-946-5463  
CMG- 245 Student Resource Center, 470-239-3036  
DAH- 269 Stewart Center, 706-864-1433  
GVL- ACTT Center, Watkins Bldg., 678-717-3766  
OCN- 584 Student Resource Center, 706-310-6303  
Writing Center tutoringservices@ung.edu  
BLR- Room 111, 706-946-5463  
CMG- 245 Student Resource Center, 470-239-3036  
DAH- 180 Library Technology Center, 706-867-2979  
GVL- 2103 Nesbitt Building, 678-717-3881  
OCN- 584 Student Resource Center, 706-310-6303 |
## Admissions

**Cadet Admissions**
340 Chestatee Building, 706-867-2918 or 888-413-9366,
cadetrecruiting@ung.edu

**Undergraduate Admissions**
BLR- Room 102, 706-946-5462, admissions-blu@ung.edu
CMG- Room 146, 470-239-3105, admissions-cmg@ung.edu
DAH- 360 Chestatee Bldg., 706-867-1800, admissions-dah@ung.edu
GVL- 208 Student Center, 678-717-3641, admissions-gvl@ung.edu
OCN- 108 Administration Bldg., 706-310-6201, admissions-ocn@ung.edu

**Graduate Admissions**
379 Chestatee Building, 706-864-1543, grads@ung.edu

## Graduation Information

**To Apply**
Registrar
BLR- Front Desk, 706-946-5462, registrar-blu@ung.edu
CMG- Room 146, 470-239-3105; registrar-cmg@ung.edu
DAH- 320 Chestatee Bldg., 706-864-1760; registrar-dah@ung.edu
GVL- 250 Student Center, 678-717-3644; registrar-gvl@ung.edu
OCN- Front Desk, Administration Bldg., 706-310-6226; registrar-ocn@ung.edu

**Caps & Gowns**
Barnes & Noble College Bookstore, sm8434@bncollege.com
DAH- Suite 200 Campus Commons, 706-864-1635
GVL- Student Center, 678-717-3636
OCN- 700 Faculty Center, 706-310-6210

**Honor Stoles**
colleges.herffjones.com

## Military Information

**Military Science Department (ROTC)**
103 Military Leadership Center; 706-864-1781 or 706-864-1449
rotc@ung.edu

**Corps of Cadets**
Commandant of Cadets, 102A Military Leadership Center, 706-864-1786

**Uniform and Accessories**
Military Clothing & Sales, 1st floor of Chestatee Building, 706-864-1537

**Veteran and Adult Learner Programs**
706-864-1010
DAH- Hoag Student Center, Room 319
GVL- Dunlap-Mathis, Room 119
OCN- Room 723

## Student Affairs

**Career Services**
DAH- 333 Stewart Center, 706-864-1951,
careerservices-dah@ung.edu
GVL- 346 Student Center, 678-717-3964,
careerservices-gvl@ung.edu
OCN- 108 Administration Bldg., 706-310-6310
careerservices-ocn@ung.edu

**Counseling**
CMG- Room 238, 470-239-3134
DAH- 246 Stewart Center, 706-864-1819
GVL- 115 Student Center, 678-717-3660
OCN- 110 Administration Bldg., 706-310-6205
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<thead>
<tr>
<th><strong>Student Affairs</strong></th>
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</table>
| **Dean of Students** | DAH/BLR- 365 Stewart Center, 706-864-1900  
GVL/CMG- 204 Student Center, 678-717-3877  
OCN- 110 Administration Bldg., 706-310-6205 |  |
| **Student Accessibility Services** | BLR- 678-717-3855, [accessibility-blu@ung.edu](mailto:accessibility-blu@ung.edu)  
CMG- Room 236, 478-239-3137, [accessibility-cmg@ung.edu](mailto:accessibility-cmg@ung.edu)  
DAH- 233 Stewart Center, 706-867-2782, [accessibility-dah@ung.edu](mailto:accessibility-dah@ung.edu)  
GVL- 107 Dunlap Mathis Building, 678-717-3855, [accessibility-gvl@ung.edu](mailto:accessibility-gvl@ung.edu)  
OCN- 112 Administration Bldg., 706-310-6204, [accessibility-ocn@ung.edu](mailto:accessibility-ocn@ung.edu) |  |
| **Financial Aid (and Veteran’s Educational Benefits)** | [finaid@ung.edu](mailto:finaid@ung.edu)  
CMG- Room 145, 470-239-3022  
DAH- 308 Stewart Center, 706-864-1412  
GVL- 234 Student Center, 678-717-3642  
OCN- Information Desk, Administration Bldg., 706-310-6263 |  |
| **Fraternities & Sororities** | DAH- Office of Student Involvement, 4th Floor, Hoag Student Center, 706-864-1643 |  |
| **Health Concerns (Student Health Services)** | DAH- 100 Chestatee Building, 706-864-1948, [stuhealth@ung.edu](mailto:stuhealth@ung.edu)  
GVL- Building 23, 678-696-2676, [stuhealthgvl@ung.edu](mailto:stuhealthgvl@ung.edu) |  |
| **Housing Information** | Residence Life (non-cadet housing), 361 Stewart Center, [residencelife@ung.edu](mailto:residencelife@ung.edu)  
706-864-1902  
Corps of Cadets (military housing), [cadethousing@ung.edu](mailto:cadethousing@ung.edu)  
706-864-1795 |  |
| **Intramural Sports** | DAH- Recreation Center, 706-864-1458  
GVL- 162 Hugh Mills PE Complex, 678-717-3485  
OCN- 508 Student Resource Center, 706-310-6250 |  |
| **Lost and Found** | BLR- Information Desk, 706-946-5460  
CMG- Information Desk, 470-239-3132  
DAH- 312 Hoag Student Center, 706-864-1643  
GVL- 303 Student Center, 678-717-3622  
OCN- 112 Administration Bldg., 706-310-6205 |  |
| **Multicultural Student Affairs** | [MSA@ung.edu](mailto:MSA@ung.edu)  
DAH- 104 Hoag Student Center, 706-867-2720  
GVL- 145 Student Center, 678-717-3654  
OCN- 508 Student Resource Center, 706-310-6250 |  |
| **Nighthawks Entertainment** | DAH- Office of Student Involvement, 4th Floor, Hoag Student Center, 706-864-1643  
GVL- 303 Student Center, 678-717-3622  
OCN- 508 Student Resource Center, 706-310-6250 |  |
| **Nighthawk Engagement & Student Transitions (NEST)** | 706-864-1010  
[nest@ung.edu](mailto:nest@ung.edu)  
DAH/BLR- 302 Stewart Center  
GVL/CMG- 303 Student Center  
OCN- 723 Bishop Wellness Hall |  |
| **Recreation (Fitness, Aquatics, Outdoor Pursuits, and Sport Clubs)** | DAH- Recreation Center, 706-864-1458  
GVL- 162 Hugh Mills PE Complex, 678-717-3485 |  |
| **Residence Policy Waivers** | Dean of Students, 365 Stewart Center, 706-864-1900  
Commandant of Cadets, 102 Military Leadership Center, 706-864-1786 |  |
### Student Affairs

| Student Government Association | SGA@ung.edu  
| CMG- Room 234, 470-695-4718  
| DAH- Office of Student Involvement, 4th Floor, Hoag Student Center, 706-864-1643  
| GVL- 303 Student Center, 678-717-3622  
| OCN- 508 Student Resource Center, 706-310-6250 |

| Student Leadership Programs | DAH- Office of Student Involvement, 4th Floor, Hoag Student Center, 706-864-1643  
| GVL- 303 Student Center, 678-717-3622  
| OCN- 508 Student Resource Center, 706-310-6250 |

| Student Money Management Center | DAH- 261 Stewart Center, 706-867-3308 |

| Student Organizations | DAH- Office of Student Involvement, 4th Floor, Hoag Student Center, 706-864-1643  
| GVL- 303 Student Center, 678-717-3622  
| OCN- 508 Student Resource Center, 706-310-6250 |

| Veteran & Adult Learner Programs | 706-864-1010  
| DAH- 302 Stewart Center  
| GVL- 309 Student Center |

| Volunteerism & Community Services | DAH- Office of Student Involvement, 4th Floor, Hoag Student Center, 706-864-1643  
| OCN- 508 Student Resource Center, 706-310-6250 |

### Student Resources

| Alumni Relations | DAH- Alumni Relations & Annual Giving, 70 Alumni Drive, 706-864-1547 |
| Athletics | DAH- 111 Memorial Hall, 706-867-3212 |

| Books and Supplies (Barnes & Noble College Bookstore) | Barnes & Noble College Bookstore, sm8434@bncollege.com  
| DAH- Suite 200 Campus Commons, 706-864-1635  
| GVL- Student Center, 678-717-3636  
| OCN- 700 Faculty Center, 706-310-6210 |

| Business Office (all fee payments) | CMG- Room 141, 470-239-3133  
| DAH- 203 Downtown Office Building, 706-864-1409  
| GVL- 155 Administration Bldg., 678-717-3780  
| OCN- 103 Administration Bldg., 706-310-6244 |

| Card Services | BLR- Contact DAH  
| CMG- First Floor Service Desk, 470-239-3132  
| DAH- 312 Hoag Student Center, 706-864-1404  
| GVL- 326 Student Center, 678-717-3914  
| OCN- Contact DAH |

| Food Pantry | BLR, CMG, DAH, GVL, and OCN  
| Contact Carly Redding for campus specific information carly.redding@ung.edu |

| Parking Permits/Vehicle Registration | Parking Services  
| DAH- 706-864-1697  
| GVL- 678-717-3914  
| OCN- 678-717-3914 |

| Parking Ticket Appeals | Online Parking Services |

| Post Office | DAH- 206 Hoag Student Center, 706-864-1634 |

| Student Counseling | CMG- Room 238, 470-239-3134  
| DAH- 246 Stewart Center, 706-864-1819 |
| **Student Resources** | GVL- 115 Student Center, 678-717-3660  
OCN- 110 Administration Bldg., 706-310-6205  
Title IX Reports (Sexual Assault / Harassment/ Relationship Violence) | Title IX Coordinator  
111 Downtown Office Building, 706-867-4560  
titleIX@ung.edu  
University Police | BLR- 911 then 706-864-1500  
CMG- Room 240, 706-864-1500  
DAH- 246 S. Chestatee Street, 706-864-1500  
GVL- Building 14, 706-864-1500  
OCN- Building 900, 706-864-1500  
When You Don’t Know Where Else to Go | Student Ombudsman (confidential)  
DAH- Dr. Elizabeth Combier, 303A Dunlap Hall, 706-867-2811, elizabeth.combier@ung.edu  
GVL- Emily Cook, 2128 Nesbitt Building, 678-717-3476, StudentOmbuds_Gainesville@ung.edu  
OCN- Veronica Walker, 551 Student Resource Center, 706-310-6314, StudentOmbuds_Oconee@ung.edu  
Dean of Students, (non-confidential)  
DAH/BLR- 365 Stewart Center, 706-864-1900  
GVL/CMG- 204 Student Center, 678-717-3877  
OCN- 113 Administration Bldg., 706-310-6205 |