University of North Georgia
Student Handbook
2021-2022

This handbook is prepared for the convenience of students and does not constitute an official publication of the Board of Regents or the University System of Georgia. In case of any divergence from or conflict with the Bylaws or Policies of the Board of Regents, the official Bylaws and Policies of the Board of Regents shall prevail. This handbook is not a contract. It is for informational purposes only and provides no rights to the reader. Be sure to check the University of North Georgia website for the latest policies and updates.

If you require this document in an alternative format, please contact the Office of Student Involvement (Gainesville Campus) at 678-717-3622.
# Contents

University of North Georgia Mission .................................................................................................................. 3
Honor Code.......................................................................................................................................................... 3
Leadership Commitment to Diversity .................................................................................................................. 3
Academic Policies ................................................................................................................................................ 3
  Academic Advising ........................................................................................................................................ 3
  Academic Rights and Responsibilities .............................................................................................................. 4
  Academic Standing Policy ............................................................................................................................... 4
  Class Attendance Policy ................................................................................................................................ 4
  Course Loads .................................................................................................................................................. 4
  Emergency Notification System ....................................................................................................................... 4
  Evaluations .................................................................................................................................................... 5
  Final Examinations ........................................................................................................................................ 5
  Student Grade Complaints/Appeals .................................................................................................................. 5
  Student Records Management ......................................................................................................................... 6
  Withdrawal from UNG ................................................................................................................................... 7

University of North Georgia Student Code of Conduct ..................................................................................... 7
Sexual Misconduct Policy ..................................................................................................................................... 8

Other University Policies ..................................................................................................................................... 8
  Alcohol and Drug Policy ................................................................................................................................. 9
  Amorous Relationships Policy ......................................................................................................................... 9
  Amnesty Policy ............................................................................................................................................ 9
  Animals on Campus Policy ............................................................................................................................... 9
  Bursar’s Office/Student Refunds Policy ........................................................................................................... 9
  Children on Campus Policy .............................................................................................................................. 9
  Corps of Cadets Participation Policy ................................................................................................................ 9
  Expressive Activity Policy ................................................................................................................................ 9
  Hazing Policy ................................................................................................................................................ 9
  Hoverboard Policy ......................................................................................................................................... 9
  Immunization Policy .................................................................................................................................... 9
  Inclement Weather Policy ............................................................................................................................... 9
  Non-discrimination Policy ............................................................................................................................... 9
  Residence Policy ........................................................................................................................................... 9
  Sexual Misconduct Policy ............................................................................................................................... 9
  Student Advisory Council Policy ..................................................................................................................... 9
  Student Grievance Policy ............................................................................................................................... 9
<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Student Organization Responsibility for Drug Use Policy</td>
<td>9</td>
</tr>
<tr>
<td>Tobacco- and Smoke Free Campus Policy</td>
<td>9</td>
</tr>
<tr>
<td>Weapons</td>
<td>9</td>
</tr>
<tr>
<td>Student Resources</td>
<td>9</td>
</tr>
<tr>
<td>Card Services</td>
<td>9</td>
</tr>
<tr>
<td>Career Services</td>
<td>9</td>
</tr>
<tr>
<td>Emergency Phones + Call Boxes</td>
<td>10</td>
</tr>
<tr>
<td>Financial Aid</td>
<td>10</td>
</tr>
<tr>
<td>Food Service</td>
<td>10</td>
</tr>
<tr>
<td>Libraries</td>
<td>10</td>
</tr>
<tr>
<td>LiveSafe Phone App</td>
<td>10</td>
</tr>
<tr>
<td>Multicultural Student Affairs</td>
<td>11</td>
</tr>
<tr>
<td>Nighthawk Engagement and Student Transition (NEST)</td>
<td>11</td>
</tr>
<tr>
<td>Off Campus Housing</td>
<td>11</td>
</tr>
<tr>
<td>Residence Life</td>
<td>11</td>
</tr>
<tr>
<td>Student Counseling (Available during University Business Hours)</td>
<td>12</td>
</tr>
<tr>
<td>NigelCares (Available 24/7)</td>
<td>12</td>
</tr>
<tr>
<td>Student Accessibility Services</td>
<td>12</td>
</tr>
<tr>
<td>Student Health Services</td>
<td>12</td>
</tr>
<tr>
<td>Student Money Management Center</td>
<td>13</td>
</tr>
<tr>
<td>Testing</td>
<td>13</td>
</tr>
<tr>
<td>Tutoring Services</td>
<td>13</td>
</tr>
<tr>
<td>UNG Alert</td>
<td>13</td>
</tr>
<tr>
<td>UNG Bookstore</td>
<td>14</td>
</tr>
<tr>
<td>UNG Military Store</td>
<td>14</td>
</tr>
<tr>
<td>UNG Food Pantries</td>
<td>14</td>
</tr>
<tr>
<td>University Police</td>
<td>14</td>
</tr>
<tr>
<td>Co-Curricular Experiences and Opportunities</td>
<td>14</td>
</tr>
<tr>
<td>Fraternity &amp; Sorority Life</td>
<td>14</td>
</tr>
<tr>
<td>Student Leadership Programs</td>
<td>15</td>
</tr>
<tr>
<td>Campus Recreation &amp; Wellness</td>
<td>15</td>
</tr>
<tr>
<td>Student Involvement</td>
<td>15</td>
</tr>
<tr>
<td>Where to Go – Whom to See</td>
<td>15</td>
</tr>
</tbody>
</table>
University of North Georgia Mission
The University of North Georgia, a regional multi-campus institution and premier senior military college, provides a culture of academic excellence in a student-focused environment that includes quality education, service, research, and creativity. This is accomplished through broad access to comprehensive academic and co-curricular programs that develop students into leaders for a diverse and global society. The University of North Georgia is a University System of Georgia Leadership Institution and is The Military College of Georgia.

Honor Code
It is the responsibility of all community members to promote, abide by, and enforce the Honor Code:

On my honor, I will not lie, cheat, steal, plagiarize, evade the truth, conspire to deceive, or tolerate those who do.

Leadership Commitment to Diversity
The University of North Georgia prepares students to lead in a diverse and global society. Essential to this mission is an environment that is welcoming, respectful, and inclusive of individuals and groups from a range of social, economic, and cultural backgrounds - an environment that embraces varied perspectives, values, and unique experiences.

The university is committed to strengthening relationships among all stakeholders so as to enhance educational experiences, collegiality, sensitivity, and generosity. UNG’s diverse environment leverages the full potential of team members and creates a culture that unleashes value-driving insights and innovative problem-solving.

Diversity significantly enhances the university’s intellectual climate, creativity, and worldview, and we are committed to promoting understanding and appreciation for all individuals and groups. The University seeks a positive climate for diversity and inclusion to allow for self-reflection and the exploration of differences in a safe and nurturing environment. UNG also fosters a climate where equity and equality are valued and supported.

Because cultivating and nurturing diversity at UNG are central to our success, we strive to recruit and retain high-caliber faculty, staff, and students who possess inherent and acquired diversity traits. We recognize that it is equally important to develop employee cultural competencies and build skills to ensure an inclusive learning and work environment. Ultimately, UNG’s commitment to diversity is a commitment to educational excellence and to a more just and vibrant community.

Academic Policies
The individual student is responsible for being familiar with the academic regulations and procedures at the University of North Georgia as published in this handbook and in the university catalog. Each student is encouraged to read the regulations carefully and to seek interpretation from their academic advisor or from the Office of the Provost in the event that questions exist.

Academic Advising
Academic Advising keeps you on track towards graduation by helping you determine the courses you need to complete in the core curriculum and fulfill your major and graduation requirements. Advisors can help you develop an educational plan, answer questions about UNG academic policies, and refer you to campus resources that will support your academic success. Campus Academic Advising Centers serve students in specific major programs, undecided students, and students who earn grade point averages below certain minimum standards.

For more information, please see Academic Advising.
Academic Rights and Responsibilities

1. In all academic matters, a student of the University of North Georgia has the right to be governed by reasonable and just regulations.
2. The student shall be free to take reasoned exception to data and views offered in the classroom and to reserve judgment about matters of opinion, without fear of penalty.
3. The student has the right to a course grade that represents the instructor’s professional judgment of their performance in the course, and to protection from improper disclosure of information concerning their grades, views, beliefs, political associations, health, sexual orientation, or character, which an instructor acquires in the course of their professional relationship with the student.
4. The student shall have a right to accurately and clearly stated information, which would enable them to determine:
   a. The general requirements for establishing and maintaining an acceptable academic standing.
   b. Their own academic relationship with the university and any special conditions, which apply.
   c. The graduation requirements for a particular curriculum and major.
5. The student is responsible for classroom behavior that is conducive to the teaching/learning process for all concerned and for meeting requirements of a course of study according to the standards of performance established by the faculty.
6. The faculty shall have final authority and responsibility for course content, classroom procedure, and grading.
7. No committee or judicial body established under this document shall have any power to change any individual grade, which represents the instructor’s professional judgment of the student’s performance in the class. In view of this, it is incumbent upon the faculty member to keep each student informed of his/her progress or lack of progress in each course.
8. In the event that a specific complaint cannot be resolved through informal conferences with the faculty member involved, any student who believes that their academic rights as defined herein have been violated may seek redress. See procedures under “Student Grade Complaints.”

Academic Standing Policy

A student’s academic status at UNG is determined at the end of each term of enrollment (fall, spring or summer) on the basis of the student’s cumulative and/or term grade point average (GPA) and number of hours earned.

For more information, please see Academic Standing Policy.

Class Attendance Policy

The University of North Georgia expects students to attend all regularly scheduled classes for instruction and examination. When a student is compelled for any reason to be absent from class, the student should immediately convey the reason for the absence directly to the instructor. The student is responsible for all material presented in class and for all announcements and assignments.

For more information, please see Class Attendance Policy.

Course Loads

A normal load for a full-time student is 15-18 semester hours exclusive of military science.

For more information, please see Course Load.

Emergency Notification System

Currently the University of North Georgia has adopted three methods of communication for dissemination of information regarding emergencies. Those methods include:

- UNG Alert
- Website Notification
- Outdoor Weather Sirens

For more information, please see Emergency Information.

**Evaluations**
Class evaluations at the University of North Georgia are conducted online through Banner. Evaluation of the class is considered a component of the course and students will not be permitted to access their course grade until the evaluation has been completed. The evaluations will be accessible beginning one week prior to Final Exam week.

For more information, please see Class Evaluations.

**Final Examinations**
The final examination is a scheduled part of the class.

For more information, please see the course syllabus and Final Exams.

**Student Grade Complaints/Appeals**
The grade appeals process is appropriate only when the basis for the assigned grade is arbitrary, capricious, or the result of a ministerial error. Arbitrary means that a course grade is determined by random choice or personal while with no sound academic reason. Capricious means that a course grade is determined by a material departure from reasonable and announced grading procedures. Ministerial error means a student assessment was inaccurately recorded or the final grade was incorrectly calculated (data entry or calculation error).

The procedure for student grade appeals will be as follows:

1. The course syllabus is considered an agreement between the instructor and student. If classroom procedures outlined on the syllabus conflict with institutional policies, institutional policies shall supersede the syllabus. A student who believes a grade violates classroom and/or institutional policy should first, within the first 30 calendar days of the start of the subsequent semester, attempt to resolve a grade appeal directly with the instructor.

2. If this attempt fails, the student must, within the first 30 calendar days of the start of the subsequent semester, submit via college email a written appeal to the instructor's campus-based administrator, copying the instructor as well as the associate dean of the college, requesting mediation in his/her grade appeal. The campus-based administrator will facilitate a dialogue between the student and the instructor within 14 working days of receipt of the written complaint. If the complaint cannot be resolved at the campus level, the associate dean will review the complaint and render a decision.

3. In instances that cannot be resolved at the departmental/campus or college level, within 30 calendar days of the decision reached in step 2 above, the student will complete and submit a Grade Appeal form, including supporting documentation, to the associate provost for Academic administration or campus-based designee. Academic Affairs will, within 14 working days, schedule the hearing as well as elicit additional information from all parties involved (i.e., student, instructor, department chair, campus administrator, dean) necessary for the Student Grade Appeals Committee to conduct the hearing.

4. The faculty pool for the Student Grade Appeal Committee will be chosen in the following manner:
   1. Each year, the Faculty Senate/Leadership Appointments committee will select a pool of faculty members with representation from each college. When a student grade appeal is submitted to the associate provost for academic administration or campus-based designee, three faculty members will be selected to serve as a Student Grade Appeal Committee for that particular appeal. A committee chair and a recording secretary will be designated.
   2. Faculty from the same degree program as the instructor(s) involved in the appeal will not serve on the committee. Faculty from the same degree program of the student's academic major will not serve on the committee.
3. Faculty who are potentially biased against or in favor of the student or the involved instructor(s) will not serve on the committee.

4. The aggrieved student and each involved instructor may strike one member from the panel without prejudice.

5. The committee functions in the following manner:

1. The committee investigates the circumstances of the appeal, allowing both the student and the involved instructor(s) to present their cases. The student and the instructor have the option of addressing the committee in person or providing the committee with a written statement of appeal in lieu of appearing in person. Both the student and the instructor(s) may name other individuals with relevant, first-hand information to address the panel in person or in writing. If the student chooses to address the committee in person, he/she has the privilege of bringing one advisor, selected from the faculty, staff, or student body, to the meeting. The advisor is not allowed to address the committee or to ask questions of committee members during the meeting. The student is allowed, during the meeting, to confer privately with the advisor. The student and the instructor(s) have the right to remain in the room while testimony is being given. All oral testimony will be recorded. If the student chooses to provide the committee with a written statement of appeal in lieu of appearing in person, the student will be required to submit a signed statement indicating that he/she has chosen not to meet with the committee. If there are follow-up questions from the committee, they will be mailed to the student, along with a request that they be answered in writing.

2. After considering all information relating to the appeal, the committee will formulate recommendations based on the decision of the majority.

3. The committee will forward a record of the hearing and a recommendation to the Office of the Provost.

6. The associate provost for academic administration will review the recommendation. It will be the responsibility of the associate provost to render a decision in the case, whereupon the student, the department head and the faculty member shall be advised in writing. If circumstances warrant, the provost shall have the authority to change a student’s grade upon recommendation of the committee.

7. In the event the student wishes to appeal the decision of the associate provost, he/she may direct his/her appeal in writing to the provost within five business days from the receipt of the letter sent by the associate provost. The decision of the provost shall be final and binding.

**Student Records Management**

The Registrar’s Office is the custodian of education records at the University of North Georgia. Education records generally include any record (handwritten, electronic, print, film, or other medium) containing information directly related to the student and maintained by or for UNG or an agent of the university.

The Family Educational Rights and Privacy Act (FERPA) affords any student, regardless of age, who is or has been in attendance at UNG, the right to inspect and review their education records within 45 days following the receipt of the student’s request.

Access to the following records will not permitted:

1. Records kept by UNG personnel which remain in the sole possession of the maker;
2. Law enforcement records maintained by campus police;
3. Employment records which relate exclusively to employment;
4. Records of professionals providing medical or psychological treatment to the student;
5. Financial records of parents or legal guardians;
6. Confidential letters of recommendation for admission to the university;
7. Records connected with an application for admission to UNG if that application was denied;
8. Application for employment or honors for which the student has voluntarily signed a waiver;
9. Information pertaining to another student if the record contains information about more than one student.
The student’s written consent is required before UNG may disclose education records to a third party except to school officials or in response to conditions as defined below:

1. To UNG personnel who have legitimate educational interest in the information in order to fulfill their professional responsibilities;
2. To officials of other institutions where the student seeks or intends to enroll;
3. To representatives of federal agencies and state and local officials authorized by law to have access to education records and members and staff of the Board of Regents of the University System of Georgia;
4. To appropriate persons in connection with a student’s application for or receipt of financial aid;
5. To a person or company with whom the university has contracted;
6. To accrediting bodies or to organizations conducting studies for or on behalf of the university;
7. To necessary individuals in connection with a health or safety emergency;
8. To the parents of a student regarding the student’s violation of a federal, state, or local law, or of any rule or policy of the university, governing the use or possession of alcohol or a controlled substance;
9. To person in response to lawfully issues subpoenas or court orders. Every reasonable effort will be made to notify the student in advance of compliance;
10. To parents of dependent students as defined by the Internal Revenue Code, Section 152;
11. To the victim of an alleged perpetrator of a crime of violence or a non-forcible sex offense concerning the final results of a disciplinary hearing with respect to the alleged crime;
12. To any third party the final result s of a disciplinary proceeding related to a crime of violence or non-forcible sex offense if the student who is the alleged perpetrator is found to have violated the university’s rules or policies;
13. If the information to be released is designated as directory information.

UNG has designated the following items as directory information:

1. Student’s name, mailing and permanent addresses, telephone numbers, and email address;
2. Degree(s) pursued and/or awarded and dates;
3. Major, minor, and/or concentration;
4. Enrollment status (i.e., full- or part-time);
5. Class standing (i.e., senior, freshman, etc.);
6. Dates of attendance;
7. Anticipated graduation date;
8. Participation in University-sponsored activities and sports;
9. Honors and awards received.

For more information, please see Student Records.

Withdrawal from UNG

There are several different types of withdrawals depending on the circumstances and/or needs of the student. Students are encouraged to review all types of withdrawal in order to decide what is best for their situation and progression toward their educational goals.

For more information, please see Withdrawal.

University of North Georgia Student Code of Conduct

The University of North Georgia strives to educate students and develop leaders who are prepared for community, state, and global service. Consistent with University System of Georgia policies, the university has created a Student Code of Conduct that seeks to protect the safety, rights, and privileges afforded to students and other members of the community. Essential to this purpose, students and other model citizens and their actions and behavior should reflect the core values of the university. Students are expected to adhere to national, state, and
local laws; respect the rights and privileges of others; be forthright and honest in all their social and academic conduct; and in general, conduct themselves in a manner which brings credit to themselves and the University of North Georgia.

The University of North Georgia is dedicated not only to learning and the advancement of knowledge, but also to the development of ethical and responsible citizens. It seeks to achieve these goals through sound educational program policies governing student conduct that encourage independent thinking and maturity. Each student, as a citizen of the University community, assumes an obligation to follow all rules and regulations.

Included in the Student Code of Conduct are regulations which the University and local communities can expect students to uphold upon admission at the University of North Georgia, an explanation of the student conduct process, rights of students and student organizations as it pertains to the conduct process, a list of possible sanctions, and the appeal process.

For the complete policy, please see Student Code of Conduct.

Other useful links are found here:

- How to Report Misconduct
- Challenges for Bias (BOR Policy 4.6.5.7)

### Sexual Misconduct Policy

At UNG, we value integrity, and with this comes a commitment to ensuring our campus community does their part to combat sexual misconduct. We do this by being educated and knowledgeable about the issues as well as making sure we report these issues as soon as we are aware so the Title IX Coordinator and the rest of the Title IX team can take action to address and stop the conduct from reoccurring.

On this website, you will find information about Title IX, UNG’s Policies and Procedures, Reporting, Resources, Title IX Team and Our Training, as well as Educational and Training Opportunities for our campus community.

If you have any questions or need any assistance, please do not hesitate to reach out to us at titleix@ung.edu or at (706) 867-4650.

Other useful links are found here:

- Title IX Investigating and Resolving Sexual Misconduct (BOR Policy 4.6.5.4)

### Other University Policies

This section contains information about policies affecting various aspects of the University. This information applies across the University community.
Student Resources

This section contains information on the various University-wide resources that can offer students support in academic planning, career planning, financial matters, cultural affinity and identity development, and many other areas. Not all areas have physical locations on every campus. Please check department websites for specific information.

Card Services
Your Nighthawks Card is your official University identification card. Each student at the University of North Georgia is required to obtain and carry an official University ID card.

The Nighthawks Card is used to gain access to campus events, campus services, residence halls, meal plans, Campus Cash, and much more!

Don’t forget that you can save money on campus when you use Campus Cash!

Visit the Card Services website for more information.

If a Nighthawks Card is lost or stolen, it can be replaced for a $25.00 fee at Card Services.

Career Services
Career Services is here to prepare you for a lifetime of meaningful work. Visit us in your first semester at UNG to learn specific steps to take each year that will keep you on track to achieving your dreams!

Our career specialists provide education, support and resources to help you decide a major, design your career goals, gain experience, write resumes, connect with employers and more. If your goals include graduate or professional school, we can help with that, too.
Through our career system, Handshake, you will have access to thousands of internships and job opportunities, as well as to information about employers - regional, national, and international. Join us for our career chats, career fairs, and other special events throughout the year, designed to help you develop your skills and connect with professionals. We look forward to meeting you!

For more information, please see Career Services.

Emergency Phones + Call Boxes
There are emergency phones located across all campuses for the general public to use. All of these emergency phones provide a direct line to the Central Dispatch Center at the Police Department. There are also direct-line call boxes located across all campuses, identifiable at night by the blue lights on top, as well as emergency phones in parking lots and elevators.

Call boxes require only the push of a button to contact University Police through a speakerphone. A bright strobe light on the top of the call box is set off when the button is pushed, helping police quickly locate the caller. If the caller is unable to speak or needs to seek safer shelter, there are indicators in place to let police dispatchers know which call box has been activated. University police officers will respond quickly any time a call box is activated, whether someone speaks into the speaker or not. Users may also use call boxes to report suspicious activity or any other concern that may warrant police attention.

Financial Aid
The University of North Georgia’s financial aid program is administered in conjunction with the nationally established policy and philosophy. The basis of this policy is the belief that parents are the primary and responsible source for helping a student meet educational costs. Student financial aid is available only for meeting the difference between potential resources (such as parents’ contribution, student earnings, outside awards) and expenses. The primary purpose of the University of North Georgia’s financial aid program is to provide assistance to students who, without such aid, would be unable to attend the University.

Financial aid may include scholarships, grants, loans, and part-time employment. These types of assistance are extended either singularly or in combination depending on a student’s academic record and the need for assistance (defined as the difference between the family’s resources and the cost of attending college).

For more information, please see Financial Aid.

Food Service
The University of North Georgia has two different food service providers that service four campuses. For more information, please see Dining Services.

Libraries
Students at the University of North Georgia seek out the library as an ideal environment outside the classroom where they can study, relax, and consult with a librarian. UNG libraries encourage and foster student academic success by providing diverse collections, services, and instruction. Each of our campuses has an on-site library, and research assistance is available both in-person as well as via chat, video conferencing, email, or phone.

For more information about the offerings, please see Library.

LiveSafe Phone App
The free LiveSafe app provides students, faculty, staff, and visitors with a direct connection to University Police so everyone can easily communicate all their safety needs. Its easy-to-use features help you stay safe every day and enable us to provide better protection for you. LiveSafe app users automatically receive UNG Alerts and other broadcasts initiated by University Police.
Emergency “push button” calls to either UNG Police or 9-1-1 for emergency response. Users can also message UNG Police in the app.

Anonymous messaging for reporting suspicious activity, crimes in progress, or any safety concerns.

Location services for friends or family to monitor your progress to a destination.

**Multicultural Student Affairs**
The Office of Multicultural Student Affairs (MSA) strengthens the climate of the University by fostering an inclusive environment for all constituents. This office provides leadership opportunities and encourages student involvement. MSA advocates for the University to strive toward a diverse campus community and serves as a resource for institutional diversity, multicultural education, and social justice awareness for all constituents. The office contributes to the mission of the University by providing the campus community with opportunities to learn about and discuss social issues that focus on diversity, inclusion, and internationalism. MSA also serves as advisors for underrepresented student organizations.

MSA assists and supports in all efforts to recruit and retain underrepresented students by providing special assistance with personal, social, or academic concerns, and other guidance. MSA is also available to all students, staff, faculty, and community as a resource regarding social justice and diversity issues.

For more information, please see [Multicultural Student Affairs](#).

**Nighthawk Engagement and Student Transition (NEST)**
Nighthawk Engagement and Student Transitions (NEST) supports all incoming degree-seeking students as they transition to UNG through tailored communications and orientation programming. The NEST is also the home for transfer students, readmit students, adult learners, and military-connected students while enrolled at UNG. Contact us with any questions you have. Our staff will advocate for your needs, connect you to available resources, and help facilitate communications with various departments across all campuses.

For more information, please see [NEST](#).

**Off Campus Housing**
UNG provides an off-campus housing service which provides a user-friendly searchable listing database to help students find off-campus housing near UNG campuses. Listings include photographs and floor plans, maps with directions to the closest UNG campus, direct links to a property's email, application/lease form and website, as well as property descriptions and a list of property amenities/features. The site also includes educational components designed to help students with the transition to off-campus living.

The service is free for UNG students, faculty and staff. Students with a UNG login can also register for an account to create & search roommate profiles, use the message boards or to post a sublet listing.

The UNG Off-Campus Housing Service link can be off the [Dean of Students webpage](#) or at [offcampushousing.ung.edu](#).

**Residence Life**
The University of North Georgia houses over 2,000 non-cadet students on the Dahlonega campus within its three styles of University housing: traditional residence halls, suite-style residence halls, and apartment-style residence halls. Residential meal plans are required for students living in traditional and suite-style residence halls.
All rooms, suites, and apartments are fully furnished with beds, mattresses, drawer units, desks, and chairs. Additional items vary by housing type and can be found on the Residence Life website. Each room is hard-wired for network access and has wireless access as well.

Students who are assigned a space in University housing are required to complete an online University Housing contract and are held responsible for the terms and conditions of the contract for the full term of the contract. Please read your contract thoroughly before submitting, as it is a legally binding agreement between you and The University of North Georgia or the University’s Public-Private Partner, Corvias Campus Living.

For more information, please see Residence Life.

**Student Counseling (Available during University Business Hours)**
Most college students encounter difficulties at some point during their college experience. Student Counseling can help you to move through challenging times, feel better, and improve your ability to succeed academically and socially. We have four Student Counseling locations (Dahlonega, Gainesville, Oconee, and Cumming) that provide free and confidential services by licensed professionals to currently enrolled students. UNG’s student counseling services focus on helping you to find solutions that fit you at this time in your life. We offer a wide variety of services including mental health assessments, individual and couples psychotherapy, group therapy, screenings, and educational seminars.

Individual counseling services include, but are not limited to, depression, anxiety, relationships, homesickness, stress management, difficulty adjusting to college life, grief, crises, biofeedback, self-exploration, interpersonal conflicts, panic, academic concerns, test anxiety, rape/sexual assault, sexual orientation and gender issues, substance abuse and other addictive behaviors, and worries about other students, friends, or family members. Student counseling can also assist you with referrals to an off-campus tele-psychiatry service for medication consultations.

Counseling is not documented on your academic record and is kept between only you and the therapist. The counselor may only break confidentiality in the unusual circumstances of imminent danger to you or others, a court order, or where there are concerns for abuse or neglect of children, the disabled, or the elderly. Regardless of which campus you are attending, if an emergency involves imminent risk to yourself or someone else, immediately contact Student Counseling, University Police, or 911.

For more information, please see Student Counseling.

**NigelCares (Available 24/7)**
Additional FREE mental health services available to UNG students: Call the free **24/7/365 Support Line at 833-910-3368** for In-the-moment support for mental health issues. No-cost telehealth and in-person treatment sessions provided by a network of licensed clinicians.

**Student Accessibility Services**
UNG is committed to providing an inclusive and supportive learning environment, and promoting the principle of individual rights and responsibilities for all students. As a resource and an advocate for students with disabilities, Student Disability Services staff works to provide equal educational opportunities by promoting academic, social, and physical access.

For more information, please see Student Accessibility Services.

**Student Health Services**
Student Health Services exists to advance the health of students at the University of North Georgia by providing services that include evaluation and treatment for minor acute illnesses and/or injuries, women’s and men’s clinic examinations, and testing. Chronic illnesses are not treated at Student Health. These services are provided to all UNG students who pay the student health fee. Appointments can be made by calling Student Health Services,
Dahlonega Campus, 706-864-1948 or Gainesville Campus, 678-696-3676. Appointments can also be made online with e Patient Portal located on the Student Health website.

For more information, please see Student Health Services.

Student Money Management Center
The Student Money Management Center (SMMC) is committed to empowering students by promoting financial literacy and providing opportunities to learn effective money management. Our programs are tailored to meet the needs of both traditional and non-traditional students and will help you practice the skills you need to make responsible financial decisions. The SMMC offers workshops, seminars, presentations, provides online resources, and hosts unlimited personal consultations. Info sessions cover a variety of financial issues affecting college students of any age and life situation. Personal consultations are confidential and will target your specific needs, resulting in a personalized action plan for your financial success. You can book an in-person or online appointment, but please be aware openings are subject to campus availability.

For more information, please see the Student Money Management Center.

Testing
The University of North Georgia is a member of the Consortium of the National College Testing Association (NCTA) and Georgia College Testing Association (GCTA). The University of North Georgia Testing Center offers a variety of examinations for students and community members in a proctored and controlled-testing environment.

For more information, please see Testing.

Tutoring Services
UNG Tutoring Services provides currently enrolled students with complimentary and comprehensive tutoring in a variety of subjects. Tutoring Services is dedicated to promoting and fostering independent learning and thinking to improve confidence in a relaxed, fun atmosphere. Our friendly and knowledgeable tutors are committed to providing academic support through developing studying skills and test taking strategies and through bridging the learning gap between in-class work and homework. Tutoring is provided by professional and peer tutors on the Cumming, Dahlonega, Gainesville, and Oconee campuses and online for all campuses. Conferences are available in either one-on-one or group sessions, on both appointment and drop-in basis.

For more information, please see Tutoring.

UNG Alert
The University will immediately notify the campus community if a significant emergency or dangerous situation involving an immediate threat to the health or safety of students, faculty, staff or visitors occurring on any campus. In those instances, the University will, without delay, and taking into account the safety of the community, determine the content of the notification and activate the emergency alert system, commonly known as UNG Alert.

UNG Alert is the primary emergency messaging system that delivers text messages, voice calls, e-mails, and desktop computer alerts directly to your cell phone, if registered in the system, or desktop computer in the event of severe weather, campus emergency, emergency evacuation, or other campus emergency.

Students, faculty, and staff must manually register their cell phone number(s) in the UNG Alert system within Banner to receive text message alerts and phone calls. Users that utilize the LiveSafe app will receive alerts through the app as well.

UNG Alert will only be used in the event of severe weather, a campus emergency, or other situation in which the University believe your wellbeing may be in danger and some type of action is required of you. The system is not used for routine communications.
UNG Bookstore
The University offers bookstore locations at all campuses except Blue Ridge and Cumming. At the UNG Bookstore students can find textbooks, school supplies, UNG apparel, and much more!

Bookstore operating hours vary by campus and time of year. For more information, please see Bookstore.

UNG Military Store
Located below the UNG Bookstore in Dahlonega is the Military Clothing and Sales store where cadets may purchase their uniforms and accessories. Operating hours vary depending on time of year. For more information please contact 706-864-1537 or here.

UNG Food Pantries
The UNG Food Pantries provide supplemental food, basic household supplies, basic school supplies and interview business attire to students, staff and faculty who are food insecure and are in need of support. For more information, please see the food pantry website.

University Police
The University of North Georgia Police Department is a certified, state police agency. University police officers are authorized to make arrests for violations of state law, city and/or county ordinances, obtain and execute search warrants, and enforce traffic laws. The jurisdiction of the UNG Police as defined by Georgia law is public or private property under control of the Board of Regents plus 500 yards around such property.

The UNG Police Department has a strong working relationship with neighboring jurisdictions. On a regular basis, the departments share information and equipment, assist with investigations, and provides patrol assistance when needed.

The Department provides a full range of police and ministerial services 24-hours a day, seven days a week on the Dahlonega and Gainesville Campus. On the Blue Ridge, Cumming, and Oconee Campus, officers are on-duty during normal campus hours and has agreements with the surrounding law enforcement agencies to provide services as well.

For more information, please see University Police.

Co-Curricular Experiences and Opportunities
The University of North Georgia provides students the opportunity to develop not only academically, but also outside of the classroom. The Office of Student Involvement coordinates many of these experiences to enhance your development as a whole person and offer you the change to practice and test ideas gained in the classroom.

Fraternity & Sorority Life
Lifelong Friendship. Scholarship. Philanthropy. Leadership. Service. These words describe the fraternity and sorority system, at the University of North Georgia. At UNG, Fraternity & Sorority Life (FSL) is one way to create a balanced college experience. The fraternity and sorority experience is a great way to create a sense of home within the UNG community. It is all about leadership development, scholarship, civic engagement, and philanthropic endeavors that compliment your classroom experience. It’s about providing you opportunities that help you develop tangible leadership skills outside of the classroom that make you more marketable when graduating college. It’s about establishing life-long friendships who accept you for exactly who you are and finding a place you belong, regardless of if you are a bachelor and associate degree-seeking student.

The Office of Fraternity & Sorority Life is dedicated to the development of the fraternity and sorority community through close collaboration with the University community, International/National organizations, and community partners to provide educational programs, services, and resources for the our ever-growing, multi-campus fraternity and sorority community.
If you’re looking for a way to meet tons of new people and have some fun, check out the fraternity and sorority recruitment process that takes place at the beginning of spring semester. Going through recruitment in no way requires you to join an organization, but offers you the opportunity to see what our sororities and fraternities have to offer. Members of fraternities and sororities at UNG pride themselves on being different. Take a closer look and see if this is what your college career is missing.

For more information, please see Fraternity & Sorority Life.

**Student Leadership Programs**
At the University of North Georgia, we are committed to helping each UNG student reach their personal leadership potential. With a unique designation as a University System of Georgia State Leadership Institution, you will experience a culture of academic excellence in a student-focused environment committed to your leadership success. Through UNG Leadership Programs you will gain broad access to academic and co-curricular programs that develop you into a leader for a diverse society. With experiences ranging from 1:1 faculty mentoring, resume-building experiences, and student leadership opportunities, UNG students have multiple pathways to actively develop their leadership awareness and skills. UNG students lead in student organizations, in the classroom, in the community, in their professional fields, and all around the world. The possibilities to lead at UNG are endless. You can find Leadership Programs representatives on the Dahlonega, Gainesville, and Oconee campuses.

For more information, please see Leadership Programs.

**Campus Recreation & Wellness**
The Campus Recreation & Wellness Department at the University of North Georgia provides an opportunity for all students to participate in a wide variety of programming that includes intramural sports, outdoor pursuits, sport clubs, group exercise classes, and various fitness and wellness activities. Our mission is to promote an inclusive UNG community that advances student development and the student experience by providing comprehensive recreational and wellness programming and facilities that provide leadership and service opportunities.

Campus Recreation & Wellness programming and facilities are available for students across most campuses if all applicable campus student fees have been paid.

For more information, please see Campus Recreation & Wellness.

**Student Involvement**
The Office of Student Involvement contributes to student success in college and beyond by providing a variety of supportive programs (cultural, educational, recreational, and social), promoting leadership among students, and working with student organizations. On each one of our campuses you will find activities, events, and organizations tailored to the needs and interests of students on that campus.

For more information, please see Student Involvement.

For a complete list of Student Organizations, please see UNG Connect.

**Where to Go – Whom to See**
Below you will find information about various resources for students. Click the link for more information about each resource. All physical locations are listed for this resource by campus. If no physical location exists for your campus, please contact any of the locations listed.

<table>
<thead>
<tr>
<th><strong>Academic Information</strong></th>
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<tbody>
<tr>
<td><strong>Academic Advising</strong></td>
<td>BLR- Room 111, 706-946-5465</td>
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<tr>
<td></td>
<td>CMG- Room 242, 470-239-3182; <a href="mailto:advising-cmg@ung.edu">advising-cmg@ung.edu</a></td>
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<tr>
<td></td>
<td>DAH- 162 Stewart Center, 706-864-1402; <a href="mailto:advising-dah@ung.edu">advising-dah@ung.edu</a></td>
</tr>
<tr>
<td></td>
<td>GVL- 134 Student Center, 678-717-3791; <a href="mailto:advising-gvl@ung.edu">advising-gvl@ung.edu</a></td>
</tr>
</tbody>
</table>
| **Adding/Dropping a Course** | Nighthawks Registration; Registrar  
BLR- Front Desk, 706-946-5462, registrar-blu@ung.edu  
CMG- Room 146, 470-239-3105; registrar-cmg@ung.edu  
DAH- 320 Chestatee Bldg., 706-864-1760; registrar-dah@ung.edu  
GVL- 250 Student Center, 678-717-3644; registrar-gvl@ung.edu  
OCN- 107 Administration Bldg., 706-310-6226; registrar-ocn@ung.edu |
| **Class Absences** | See your Instructor(s) or Refer to course syllabus |
| **Excused Absence Notice** | Dean of Students- Excused Absences  
DAH/BLR- 365 Stewart Center, 706-864-1900  
GVL/CMG- 204 Student Center, 678-717-3877  
OCN- 113 Administration Bldg., 706-310-6205 |
| **Attendance Regulations** | UNG Undergraduate Catalog  
UNG Graduate Catalog |
| **Honors Program** | 678-717-2252  
honors@ung.edu |
| **International Student Services** | Center for Global Engagement; global@ung.edu  
DAH- 104 Price Memorial Hall, 706-867-2858  
GVL- 175 Strickland Bldg., 678-717-3937 |
| **Library** | askus@ung.edu; TEXT: 706-622-4525  
CMG- 470-239-3039  
DAH- 706-864-1889  
GVL- 678-717-3653  
OCN- 706-310-6238 |
| **Student Research** | Undergraduate Research: Center for Undergraduate Research and Creative Activities; curca@ung.edu  
DAH- 102 Price Memorial, 706-867-3013  
GVL- 115 Administration Bldg., 678-717-3698 |
| **Study Abroad** | Center for Global Engagement International Student and Scholar Services  
DAH- 104 Price Memorial Hall, 706-867-2858  
GVL- 175 Strickland Bldg., 678-717-3937 |
| **Testing Office** | BLR- Testing Center, 706-946-5460, testing-blu@ung.edu  
DAH- 203 Stewart Center, 706-864-1799, testing-dah@ung.edu  
GVL- College Square, Suite 176 (off campus), 678-717-3863, testing-gvl@ung.edu  
OCN- 1021 Jamestown Blvd. (off campus), 706-310-6308, testing-ocn@ung.edu |
| **Transcripts** | Online – Banner Web; Registrar  
BLR- Front Desk, 706-946-5462, registrar-blu@ung.edu  
CMG- Room 146, 470-239-3105  
DAH- 320 Chestatee Building, 706-864-1760  
GVL- 250 Student Center, 678-717-3644  
OCN- 107 Administration Bldg., 706-310-6226 |
| **Transfer Credits** | Online – Banner Web; Registrar  
BLR- Front Desk, 706-946-5462, registrar-blu@ung.edu  
CMG- Room 146, 470-239-3105 |
<table>
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<tr>
<th>Service</th>
<th>Contact Information</th>
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<tr>
<td><strong>DAH</strong></td>
<td>320 Chestatee Building, 706-864-1760</td>
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<td><strong>GVL</strong></td>
<td>250 Student Center, 678-717-3644</td>
</tr>
<tr>
<td><strong>OCN</strong></td>
<td>107 Administration Bldg., 706-310-6226</td>
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</tbody>
</table>

**Transient Permission**
- **Online – Banner Web:**
- **Registrar**
  - BLR- Front Desk, 706-946-5462, registrar-blu@ung.edu
  - CMG- Room 146, 470-239-3105
  - DAH- 320 Chestatee Building, 706-864-1760
  - GVL- 250 Student Center, 678-717-3644
  - OCN- 107 Administration Bldg., 706-310-6226

**Withdrawal**
- **Online – Banner Web:**
- **Registrar**
  - BLR- Front Desk, 706-946-5462, registrar-blu@ung.edu
  - CMG- Room 146, 470-239-3105
  - DAH- 320 Chestatee Building, 706-864-1760
  - GVL- 250 Student Center, 678-717-3644
  - OCN- 107 Administration Bldg., 706-310-6226

**Hardship Withdrawal**
- **Dean of Students**
  - DAH/BLR- 365 Stewart Center, 706-864-1900
  - GVL/CMG- 204 Student Center, 678-717-3877
  - OCN- 113 Administration Bldg., 706-310-6205

**Academic Assistance**

<table>
<thead>
<tr>
<th>Service</th>
<th>Contact Information</th>
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<tbody>
<tr>
<td><strong>eCore Registration Assistance</strong></td>
<td>DAH- 377 Library Technology Center, 706-867-2385; <a href="mailto:ecore@ung.edu">ecore@ung.edu</a></td>
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<tr>
<td><strong>IT Service Desk</strong></td>
<td>BLR- Room 144</td>
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<td></td>
<td>CMG- Room 253</td>
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<td></td>
<td>DAH- 164 Library Technology Center</td>
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<td>GVL- ACTT Center, Watkins Bldg.</td>
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<td>OCN- 207 Computer Lab</td>
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<td><a href="mailto:helpdesk@ung.edu">helpdesk@ung.edu</a>; 706-864-1922, 678-7173555, TEXT: 706-250-1922</td>
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<tr>
<td><strong>Language Lab</strong></td>
<td>DAH- 317 Dunlap Hall, 706-864-1682, <a href="mailto:languagelab-dah@ung.edu">languagelab-dah@ung.edu</a></td>
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<td>GVL- 4201 Nesbitt Building, 678-717-3868, <a href="mailto:languagelab-gvl@ung.edu">languagelab-gvl@ung.edu</a></td>
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<td>OCN- 573 Student Resource Center, 706-310-6296, <a href="mailto:languagelab-ocn@ung.edu">languagelab-ocn@ung.edu</a></td>
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<tr>
<td><strong>Tutoring Services</strong></td>
<td><a href="mailto:tutoringservices@ung.edu">tutoringservices@ung.edu</a></td>
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<tr>
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<td>BLR- Room 111, 706-946-5463</td>
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<td>CMG- Student Resource Center, 470-239-3036</td>
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<td>DAH- 269 Stewart Center, 706-864-1433</td>
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<td>GVL- ACTT Center, Watkins Bldg., 678-717-3766</td>
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<td>OCN- 583 Student Resource Center, 706-310-6294</td>
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<td><strong>Writing Center</strong></td>
<td>BLR- Room 111, 706-946-5465</td>
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<td>CMG- Student Resource Center, 470-239-3036</td>
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<td></td>
<td>DAH- 180 Library Technology Center, 706-867-2979</td>
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<td>GVL- 2103 Nesbitt Building, 678-717-3881</td>
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<td>OCN- 583 Student Resource Center, 706-310-6294</td>
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</table>
### Graduation Information

**To Apply**
- Online; BLR - Front Desk, 706-946-5462. Registrar-blu@ung.edu
- CMG - Room 146, 470-239-3105, registrar-cmg@ung.edu
- DAH - 320 Chestatee Building, 706-864-1760, registrar-dah@ung.edu
- GVL - 250 Student Center, 678-717-3644, registrar-gvl@ung.edu
- OCN - 107 Administration Building, 706-310-6226, registrar-ocn@ung.edu

**Caps & Gowns**
- University Bookstore, ungbookstore@ung.edu
- DAH - Suite 200 Campus Commons, 706-864-1635
- GVL - Student Center, 678-717-3636
- OCN - 700 Faculty Center, 706-310-6210

**Honor Stoles**
- Herff Jones

### Military Information

**Military Science Department (ROTC)**
- 103 Military Leadership Center; 706-864-1781 or 706-864-1449

**Corps of Cadets**
- Commandant of Cadets, 102 Military Leadership Center, 706-864-1786

**Veteran and Adult Learner Programs**
- 706-864-1010
- DAH - 302 Stewart Center
- GVL - 309 Student Center

### Student Affairs

**Accessibility Services**
- BLR - 678-717-3855
- CMG - Room 236, 478-239-3137
- DAH - 233 Stewart Center, 706-867-2782
- GVL - 107 Dunlap Mathis Building, 678-717-3855
- OCN - 112 Administration Bldg., 706-310-6204

**Career Services**
- DAH - 333 Stewart Center, 706-864-1951
- GVL - 346 Student Center, 678-3964
- OCN - 206 Administration Bldg., 706-310-6310

**Counseling**
- CMG - Room 238, 470-239-3134
- DAH - 246 Stewart Center, 706-864-1819
- GVL - 115 Student Center, 678-717-3660
- OCN - 110 Administration Bldg., 706-310-6205

**Dean of Students**
- DAH/BLR - 365 Stewart Center, 706-864-1900
- GVL/CMG - 204 Student Center, 678-717-3877
- OCN - 110 Administration Bldg., 706-310-6205

**Financial Aid** (and **Veteran’s Educational Benefits**)
- CMG - Room 145, 470-239-3022
- DAH - 308 Stewart Center, 706-864-1412
- GVL - 234 Student Center, 678-717-3642
- OCN - Information Desk, Administration Bldg., 706-310-6263

**Fraternities & Sororities**
- Office of Student Involvement, 4th Floor, Hoag Student Center, 706-864-1643

**Health Concerns** (Student Health Services)
- DAH - 100 Chestatee Building, 706-864-1948
- GVL - Building 23, 678-696-2676

**Housing Information**
- Residence Life (non-cadet housing), 361 Stewart Center, 706-864-1902
- Corps of Cadets (military housing), cadethousing@ung.edu, 706-864-1795
| **Intramural Sports** | DAH- Recreation Center, 706-864-1458  
GVL- 162 Hugh Mills PE Complex, 678-717-3485  
OCN- 508 Student Resource Center, 706-310-6250 |
|----------------------|------------------------------------------------|
| **Lost and Found**   | BLR- Information Desk, 706-946-5460  
CMG- Information Desk, 470-239-3132  
DAH- 310 Hoag Student Center, 706-864-1643  
GVL- 303 Student Center, 678-717-3622  
OCN- 112 Administration Bldg., 706-310-6205 |
| **Multicultural Student Affairs** | DAH- 104 Hoag Student Center, 706-867-2720  
GVL- 147 Student Center, 678-717-3654  
OCN- 508 Student Resource Center, 706-310-6250 |
| **Nighthawk Engagement & Student Transitions (NEST)** | 706-864-1010  
nest@ung.edu  
DAH/BLR - 302 Stewart Center  
GVL/CMG- 303 Student Center  
OCN- 723 Bishop Wellness Hall |
| **Recreation (Fitness, Aquatics, Outdoor Pursuits and Sport Clubs)** | DAH- Recreation Center, 706-864-1458  
GVL- 162 Hugh Mills PE Complex, 678-717-3485 |
| **Residence Policy Waivers** | Dean of Students, 365 Stewart Center, 706-864-1900  
Commandant of Cadets, 102 Military Leadership Center, 706-864-1786 |
| **Student Government Association** | CMG- Room 234, 470-695-4718  
DAH- Office of Student Involvement, 4th Floor, Hoag Student Center, 706-864-1643  
GVL- 303 Student Center, 678-717-3622  
OCN- 508 Student Resource Center, 706-310-6250 |
| **Student Leadership Programs** | DAH- 4th Floor, Hoag Student Center, 706-864-1643  
GVL- 303 Student Center, 678-717-3622  
OCN- 508 Student Resource Center, 706-310-6250 |
| **Student Money Management Center** | DAH- 261 Stewart Center, 706-867-3308  
GVL- 333 Student Center, 678-717-3985 |
| **Student Organizations** | DAH- Office of Student Involvement, 4th Floor, Hoag Student Center, 706-864-1643  
GVL- 303 Student Center, 678-717-3622  
OCN- 508 Student Resource Center, 706-310-6250 |
| **Veteran & Adult Learner Programs** | 706-864-1010  
DAH- 302 Stewart Center  
GVL- 309 Student Center |

**Student Resources**

<table>
<thead>
<tr>
<th><strong>Alumni Relations</strong></th>
<th>DAH- Alumni Relations &amp; Annual Giving, 70 Alumni Drive, 706-864-1547</th>
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<tbody>
<tr>
<td><strong>Athletics</strong></td>
<td>DAH- 111 Memorial Hall, 706-867-3212</td>
</tr>
</tbody>
</table>
| **Books and Supplies (UNG Bookstore)** | DAH- Chestatee Building, 706-864-1635  
GVL- Student Center, 678-717-3636  
OCN- 700 Faculty Center, 706-310-6210 |
| **Business Office (all fee payments)** | CMG- Room 141, 470-239-3037  
DAH- 203 Downtown Office Building, 706-864-1409  
GVL- 155 Administration Bldg., 678-717-3780  
OCN- 106 Administration Bldg., 706-310-6244 |
<p>| <strong>Card Services</strong> | BLR- Contact DAH |</p>
<table>
<thead>
<tr>
<th>Service</th>
<th>Contact Information</th>
</tr>
</thead>
</table>
| **Food Pantry**                | BLR, CMG, DAH, GVL, and OCN  
Contact Carly Redding for campus specific information carly.redding@ung.edu |
| **Parking Permits/Vehicle Registration** | Parking Services  
DAH- 706-864-1697  
GVL- 678-717-3914  
OCN- 678-717-3914 |
| **Parking Ticket Appeals**     | Online Parking Services  
DAH- 706-864-1697  
GVL- 678-717-3914  
OCN- 678-717-3914 |
| **Post Office**                | DAH- 206 Hoag Student Center, 706-864-1634                                           |
| **Student Counseling**         | CMG- Room 238, 470-239-3134  
DAH- 246 Stewart Center, 706-864-1819  
GVL- 115 Student Center, 678-717-3660  
OCN- 110 Administration Bldg., 706-310-6205 |
| **Title IX Reports (Sexual Assault /Harassment/ Relationship Violence)** | Title IX Coordinator  
111 Downtown Office Building, 706-867-4560  
titleIX@ung.edu |
| **University Police**          | BLR- 911 then 706-864-1500  
CMG- Room 240, 706-864-1500  
DAH- 246 S. Chestatee Street, 706-864-1500  
GVL- Building 14, 706-864-1500  
OCN- Building 900, 706-864-1500 |
| **When You Don't Know Where Else to Go** | Student Ombudsman (confidential)  
DAH- Dr. Elizabeth Combier, 303A Dunlap Hall, 706-867-2811, elizabeth.combier@ung.edu  
GVL- Emily Cook, 2128 Nesbitt Building, 678-717-3476, StudentOmbuds_Gainesville@ung.edu  
OCN- Veronica Walker, 551 Student Resource Center, 706-310-6314, StudentOmbuds_Oconee@ung.edu  
Dean of Students, (non-confidential)  
DAH/BLR- 365 Stewart Center, 706-864-1900  
GVL/CMG- 204 Student Center, 678-717-3877  
OCN- 113 Administration Bldg., 706-310-6205 |